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Tender

Workforce Transformation Solutions Framework Agreement

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-016467

Procurement identifier (OCID): ocds-h6vhtk-04ee83 ([view related notices](#))

Published 23 April 2025, 11:54am

Scope

Reference

F/065/WTS/25/MH

Description

The objective of this framework is to provide Public Sector Organisations with a comprehensive range of digital transformation solutions to deliver measurable improvements in all areas of workforce management.

The successful Supplier(s) will be expected to provide a fully-managed solution providing a combination of expert advice, innovative technologies, powerful reporting and analytic tools, along with managed services and support to deliver operational efficiencies, improved service quality and real cost savings.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £80,000,000 excluding VAT
- £96,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 15 March 2026 to 14 March 2028
- Possible extension to 14 March 2033
- 7 years

Description of possible extension:

This is Framework 1 of an Open Framework.

The Term of the Open Framework shall be 8 years from the Commencement Date. It is intended that the Open Framework will be reopened every 24 months as the Framework Host deems necessary. At these points, incumbent framework suppliers will have the opportunity to revise their Tender, or they may leave their offer as per their last framework tender submission.

The term of Framework 1 shall be 24 months from the commencement date.

Main procurement category

Services

CPV classifications

- 48450000 - Time accounting or human resources software package
- 79211110 - Payroll management services
- 79414000 - Human resources management consultancy services
- 79600000 - Recruitment services

Contract locations

- UK - United Kingdom

Framework

Open framework scheme end date (estimated)

14 March 2033

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0.75%

Further information about fees

Gain Share Fee - this will be 0.75% of the turnover of each Call-off Contract awarded under the Framework Agreement. The Gain Share Fee will be paid by the Supplier to the Framework Host for the duration of each Call-off Contract. Call-off Contracts may exceed the Framework Agreement expiry date and in such cases the Gain Share Fees will continue to be paid until the Call-off Contract Expiry date.

Framework operation description

Call off contracts may be awarded with or without further competition.

A detailed explanation of the call off award process and evaluation criteria to be used as part of this process is available in Schedule 7 of Document 4 of the ITT Pack.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

To provide bidders with information on potential users of the Framework, a list of eligible users is provided within the ITT pack and is attached to this notice.

Participation

Legal and financial capacity conditions of participation

The conditions of participation relating to the legal and financial capacity are set out in the ITT Pack, in the procurement specific questionnaire (Questionnaire 1). The conditions of participation will be assessed in accordance with the assessment methodologies detailed in the procurement specific questionnaire (Questionnaire 1 of the ITT Pack and the Instructions and Guidance to Tenderers (Document 1 of the ITT Pack).

Technical ability conditions of participation

The conditions of participation relating to the technical capability are set out in the ITT Pack, in the procurement specific questionnaire (Questionnaire 1). The conditions of participation will be assessed in accordance with the assessment methodologies detailed in the procurement specific questionnaire (Questionnaire 1 of the ITT Pack and the Instructions and Guidance to Tenderers (Document 1 of the ITT Pack).

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

29 May 2025, 5:00pm

Tender submission deadline

5 June 2025, 2:00pm

Submission address and any special instructions

Offers must be written in English and submitted via the Framework Host's e-sourcing portal at <https://health-family.force.com/s/Welcome>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 August 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 December 2027

Award criteria

Name	Type	Weighting
Technical Criteria	Quality	80%
Social Value Declaration	Quality	10%
Commercial Criteria	Price	10%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

[F065 List of eligible users.pdf](#)

List of eligible users for the framework

Contracting authority

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

- NHS Organisation Data Service: RJR
- Public Procurement Organisation Number: PGCG-2135-TXWL

Liverpool Road

Chester

CH2 1UL

United Kingdom

Email: info@coch-cps.co.uk

Region: UKD63 - Cheshire West and Chester

Organisation type: Public authority - central government