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Tender

# **Audio and Multimedia Guides**

English Heritage

F02: Contract notice

Notice identifier: 2023/S 000-016460

Procurement identifier (OCID): ocds-h6vhtk-03d52d

Published 9 June 2023, 3:35pm

# **Section I: Contracting authority**

# I.1) Name and addresses

**English Heritage** 

The Engine House

Swindon

**SN25 2EH** 

Contact

Alastair Paisley

**Email** 

Alastair.Paisley@english-heritage.org.uk

Country

**United Kingdom** 

**NUTS** code

UKK14 - Swindon

# Internet address(es)

Main address

https://in-tendhost.co.uk/english-heritage/aspx/Home

# I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://in-tendhost.co.uk/english-heritage/aspx/Home

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://in-tendhost.co.uk/english-heritage/aspx/Home

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://in-tendhost.co.uk/english-heritage/aspx/Home

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Recreation, culture and religion

# **Section II: Object**

# II.1) Scope of the procurement

### II.1.1) Title

Audio and Multimedia Guides

Reference number

P/REF EH 00001958

#### II.1.2) Main CPV code

• 32321200 - Audio-visual equipment

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

English Heritage have Handset Audio Guides at 30 paid sites and Handset Multimedia Guides at 5 paid sites; where present, audio/multimedia tours are an integral part of the interpretation, created as part of a coherent interpretative package, and the provision of this service is included in the site admission prices. The purpose of this project is to procure and implement replacement tour systems (on a like-for-like basis) which will ensure our visitors can continue to engage with stories on site. English Heritage requirements have been split into (2) different Lots allowing suppliers to tender for an individual lot or both lots as appropriate.

#### II.1.5) Estimated total value

Value excluding VAT: £850,000

## II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## II.2) Description

#### II.2.1) Title

Audio and Multimedia Guides

Lot No

Lot 1 - Audio Guides

#### II.2.2) Additional CPV code(s)

• 32321200 - Audio-visual equipment

### II.2.3) Place of performance

**NUTS** codes

• UKK14 - Swindon

### II.2.4) Description of the procurement

Lot 1: Audio guides The provision of handset audio guides, supported by a Content Management System, at 30 locations that complement the on-site interpretation.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

### II.2.6) Estimated value

Value excluding VAT: £540,000

### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

4 September 2023

End date

3 September 2027

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# II.2) Description

### II.2.1) Title

Audio and Multimedia Guides

Lot No

Lot 2 - Multimedia Guides

### II.2.2) Additional CPV code(s)

- 32321200 Audio-visual equipment
- 63514000 Tourist guide services

#### II.2.3) Place of performance

**NUTS** codes

• UKK14 - Swindon

#### II.2.4) Description of the procurement

Lot 2: Multimedia guides The provision of multimedia guides, supported by a Content Management System, at 5 locations that complement the on-site interpretation, and the creation of the content for the multimedia tours provided by the guides.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

# II.2.6) Estimated value

Value excluding VAT: £310,000

## II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

4 September 2023

End date

3 September 2027

This contract is subject to renewal

No

## II.2.10) Information about variants

Variants will be accepted: Yes

# II.2.11) Information about options

Options: No

# II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section III. Legal, economic, financial and technical information

# III.1) Conditions for participation

#### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

# Section IV. Procedure

# **IV.1) Description**

### IV.1.1) Type of procedure

Open procedure

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

# IV.2) Administrative information

# IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 July 2023

Local time

5:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

### IV.2.7) Conditions for opening of tenders

Date

10 July 2023

Local time

6:00pm

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

# VI.4) Procedures for review

VI.4.1) Review body

English Heritage

Swindon

Country

United Kingdom