

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016460-2023>

Tender

Audio and Multimedia Guides

English Heritage

F02: Contract notice

Notice identifier: 2023/S 000-016460

Procurement identifier (OCID): ocds-h6vhtk-03d52d

Published 9 June 2023, 3:35pm

Section I: Contracting authority

I.1) Name and addresses

English Heritage

The Engine House

Swindon

SN25 2EH

Contact

Alastair Paisley

Email

Alastair.Paisley@english-heritage.org.uk

Country

United Kingdom

NUTS code

UKK14 - Swindon

Internet address(es)

Main address

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Audio and Multimedia Guides

Reference number

P/REF EH 00001958

II.1.2) Main CPV code

- 32321200 - Audio-visual equipment

II.1.3) Type of contract

Supplies

II.1.4) Short description

English Heritage have Handset Audio Guides at 30 paid sites and Handset Multimedia Guides at 5 paid sites; where present, audio/multimedia tours are an integral part of the interpretation, created as part of a coherent interpretative package, and the provision of this service is included in the site admission prices. The purpose of this project is to procure and implement replacement tour systems (on a like-for-like basis) which will ensure our visitors can continue to engage with stories on site. English Heritage requirements have been split into (2) different Lots allowing suppliers to tender for an individual lot or both lots as appropriate.

II.1.5) Estimated total value

Value excluding VAT: £850,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Audio and Multimedia Guides

Lot No

Lot 1 - Audio Guides

II.2.2) Additional CPV code(s)

- 32321200 - Audio-visual equipment

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Lot 1: Audio guides The provision of handset audio guides, supported by a Content Management System, at 30 locations that complement the on-site interpretation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £540,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

4 September 2023

End date

3 September 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Audio and Multimedia Guides

Lot No

Lot 2 - Multimedia Guides

II.2.2) Additional CPV code(s)

- 32321200 - Audio-visual equipment
- 63514000 - Tourist guide services

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Lot 2: Multimedia guides The provision of multimedia guides, supported by a Content Management System, at 5 locations that complement the on-site interpretation, and the creation of the content for the multimedia tours provided by the guides.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £310,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

4 September 2023

End date

3 September 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 July 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

10 July 2023

Local time

6:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

English Heritage

Swindon

Country

United Kingdom