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Contract

Referral Management Service - Specialist Clinical Triage in St Helens & Warrington areas

NHS CHESHIRE AND MERSEYSIDE INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-016442

Procurement identifier (OCID): ocids-h6vhtk-050621

Published 23 April 2025, 11:12am

Section I: Contracting authority

I.1) Name and addresses

NHS CHESHIRE AND MERSEYSIDE INTEGRATED CARE BOARD

1 Lakeside 920, Centre Park Square

Warrington

WA1 1QY

Contact

Mervyn Kennedy

Email

mervyn.kennedy@cheshireandmerseyside.nhs.uk

Country

United Kingdom

Region code

UKD61 - Warrington

NHS Organisation Data Service

QYG

Internet address(es)

Main address

<https://www.cheshireandmerseyside.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Referral Management Service - Specialist Clinical Triage in St Helens & Warrington areas

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

A Referral Management System (RMS) is commissioned by St Helens & Warrington Places to facilitate high-quality healthcare referrals from primary care to the appropriate providers. One element of the RMS is Specialist Triage which conducts clinical peer reviews of referrals to ensure quality and compliance with NICE guidelines and Evidence-Based Interventions (EBI).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £320,833

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD61 - Warrington
- UKD71 - East Merseyside

Main site or place of performance

The Referral management Service is provided to patients registered with a GP Practice in St Helens or Warrington.

II.2.4) Description of the procurement

NHS Cheshire and Merseyside ICB - St Helens & Warrington Places intend to award an 11 month contract via Direct award C to the incumbent provider to deliver the RMS Specialist Triage Service in St Helens and Warrington. The contract will start on the 8th of May 2025, expire on 31st March 2026 and has a contract value of £320,833.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 99

Price - Weighting: 1

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by within 8 working days. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR'.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Referral Management Service - Specialist Clinical Triage in St Helens & Warrington

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Go To Doc (GTD) Healthcare

New Century House, Progressive Way, Windmill Lane

Denton

M34 2GP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

12293359

Internet address

<https://www.gtdhealthcare.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £320,833

Total value of the contract/lot: £320,833

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 8 working days. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.'

On the 20th February 2025 and 4th March 2025, St Helens Place and Warrington Place respective Leadership Teams approved this decision.

There were no conflicts of interest declared at St Helens Leadership Team. At Warrington Leadership Team a direct conflict of interest was declared and managed according to the ICB policy on Managing Conflicts of Interest.

The following criteria informed the decision:

Social Value: 20%

Improving access, reducing health inequalities, and facilitating choice: 20%

Value: 20%

Integration, collaboration and service sustainability: 20%

Quality and innovation: 20%

Representations by providers must be made to mervyn.kennedy@cheshireandmerseyside.nhs.uk within 8 working days from the publication date of this notice. This contract has not yet formally been awarded; this notice serves as an intention to award under the Provider Selection Regime (2023).

VI.4) Procedures for review

VI.4.1) Review body

Cheshire & Merseyside Integrated Care Board

1 Lakeside 920, Centre Park Square

Warrington

WA1 1QY

Country

United Kingdom

Internet address

<https://www.cheshireandmerseyside.nhs.uk/>