

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016436-2022>

Tender

## **PRO004552-Services-ITN-Work Package B Journey to Excellence**

United Utilities Water Limited

F05: Contract notice – utilities

Notice identifier: 2022/S 000-016436

Procurement identifier (OCID): ocds-h6vhtk-0346d9

Published 15 June 2022, 3:12pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

#### **Contact**

Bill Russell

#### **Email**

[William.Russell@uuplc.co.uk](mailto:William.Russell@uuplc.co.uk)

#### **Telephone**

+44 7933290461

**Country**

United Kingdom

**NUTS code**

UKD - North West (England)

**National registration number**

02366678

**Internet address(es)**

Main address

<http://www.unitedutilities.com>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=48244&B=UNITEDUTILITIES](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=48244&B=UNITEDUTILITIES)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=48244&B=UNITEDUTILITIES](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=48244&B=UNITEDUTILITIES)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Water

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PRO004552-Services-ITN-Work Package B Journey to Excellence

Reference number

PRO004552

#### **II.1.2) Main CPV code**

- 72246000 - Systems consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The scope of works includes:

Access to niche suppliers with strategic insight into leading technology, from suppliers who are disruptors in the digital market space

Improved specialist product and service focus

Reduce risk and dependency management through the number of suppliers delivering interdependent projects Maximise programme value, and better align and prioritise supply and demand

Improved forecasting accuracy of spend

Ensure delivery objectives aligned to the Company's business plan

Provide end-to-end Supplier delivery accountabilities

Access to pre-qualified suppliers which will improve overall delivery timescales

Collaborative relationships between the Company and supplier

Ability to flex our delivery methods appropriately to meet a variety of business demands

### **II.1.5) Estimated total value**

Value excluding VAT: £7,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Capability Maturity

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services
- 72246000 - Systems consultancy services
- 72266000 - Software consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

Main site or place of performance

Warrington

### **II.2.4) Description of the procurement**

Access to niche suppliers with strategic insight into leading technology, from suppliers who

are disruptors in the digital market space

Improved specialist product and service focus

Reduce risk and dependency management through the number of suppliers delivering interdependent projects Maximise programme value, and better align and prioritise supply and demand

Improved forecasting accuracy of spend Ensure delivery objectives aligned to the Company's business plan

Provide end-to-end Supplier delivery accountabilities

Access to pre-qualified suppliers which will improve overall delivery timescales

Collaborative relationships between the Company and supplier

Ability to flex our delivery methods appropriately to meet a variety of business demands

The scope of works includes:

- The tendering suppliers will be responsible for 3rd party requirements, with UU represented as appropriate (i.e. End User or Beneficiary if applicable to ensure compliancy under a software licence, For the avoidance of doubt, the relationship will be between UU and the awarded supplier of our framework for the programme or project works, the scope of the individual for the programmes or projects will be defined in stage 2 of the ITN.
- Accountability for end-to-end delivery of projects or consultancy
- Additional specialist services

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Data as an Asset

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services
- 72246000 - Systems consultancy services
- 72266000 - Software consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

Main site or place of performance

WARRINGTON

## **II.2.4) Description of the procurement**

Access to niche suppliers with strategic insight into leading technology, from suppliers who are disruptors in the digital market space

Improved specialist product and service focus

Reduce risk and dependency management through the number of suppliers delivering interdependent projects Maximise programme value, and better align and prioritise supply and demand

Improved forecasting accuracy of spend Ensure delivery objectives aligned to the Company's business plan

Provide end-to-end Supplier delivery accountabilities

Access to pre-qualified suppliers which will improve overall delivery timescales

Collaborative relationships between the Company and supplier

Ability to flex our delivery methods appropriately to meet a variety of business demands

The scope of works includes:

- The tendering suppliers will be responsible for 3rd party requirements, with UU represented as appropriate (i.e. End User or Beneficiary if applicable to ensure compliancy under a software licence, For the avoidance of doubt, the relationship will be between UU and the awarded supplier of our framework for the programme or project works, the scope of the individual for the programmes or projects will be defined in stage 2 of the ITN.
- Accountability for end-to-end delivery of projects or consultancy
- Additional specialist services

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £1,700,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Specialist digital skills

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72266000 - Software consultancy services
- 72246000 - Systems consultancy services



- 72222300 - Information technology services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

Main site or place of performance

Warrington

### **II.2.4) Description of the procurement**

Access to niche suppliers with strategic insight into leading technology, from suppliers who are disruptors in the digital market space

Improved specialist product and service focus

Reduce risk and dependency management through the number of suppliers delivering interdependent projects Maximise programme value, and better align and prioritise supply and demand

Improved forecasting accuracy of spend Ensure delivery objectives aligned to the Company's business plan

Provide end-to-end Supplier delivery accountabilities

Access to pre-qualified suppliers which will improve overall delivery timescales

Collaborative relationships between the Company and supplier

Ability to flex our delivery methods appropriately to meet a variety of business demands

The scope of works includes:

- The tendering suppliers will be responsible for 3rd party requirements, with UU represented as appropriate (i.e. End User or Beneficiary if applicable to ensure compliancy under a software licence, For the avoidance of doubt, the relationship will be between UU and the awarded supplier of our framework for the programme or project works, the scope of the individual for the programmes or projects will be defined in stage 2 of the ITN.
- Accountability for end-to-end delivery of projects or consultancy

- Additional specialist services

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,700,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Digital assurance

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services
- 72246000 - Systems consultancy services
- 72266000 - Software consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

Main site or place of performance

Warrington

### **II.2.4) Description of the procurement**

Access to niche suppliers with strategic insight into leading technology, from suppliers who are disruptors in the digital market space

Improved specialist product and service focus

Reduce risk and dependency management through the number of suppliers delivering interdependent projects Maximise programme value, and better align and prioritise supply and demand

Improved forecasting accuracy of spend Ensure delivery objectives aligned to the Company's business plan

Provide end-to-end Supplier delivery accountabilities

Access to pre-qualified suppliers which will improve overall delivery timescales

Collaborative relationships between the Company and supplier

Ability to flex our delivery methods appropriately to meet a variety of business demands

The scope of works includes:

- The tendering suppliers will be responsible for 3rd party requirements, with UU represented as appropriate (i.e. End User or Beneficiary if applicable to ensure compliancy under a software licence, For the avoidance of doubt, the relationship will be between UU and the awarded supplier of our framework for the programme or project works, the scope of the individual for the programmes or projects will be defined in stage 2 of the ITN.
- Accountability for end-to-end delivery of projects or consultancy
- Additional specialist services

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,600,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please refer to procurement documents

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

Please refer to procurement documents

Minimum level(s) of standards possibly required

Please refer to procurement documents

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

Please refer to procurement documents

Minimum level(s) of standards possibly required

Please refer to procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing**

## **system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 4

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 001-011755](#)

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 July 2022

Local time

3:00pm

### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

19 August 2022

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England & Wales

City of Westminster

London

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

High Court of England & Wales

City of Westminster

London

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

High Court of England & Wales

City of Westminster

London

Country

United Kingdom