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Contract

C20065 Staff Rostering / Work Force Planning System

Kent Fire and Rescue Service

F03: Contract award notice

Notice identifier: 2024/S 000-016431

Procurement identifier (OCID): ocds-h6vhtk-02f42b

Published 24 May 2024, 11:48am

Section I: Contracting authority

I.1) Name and addresses

Kent Fire and Rescue Service

The Godlands, Straw Mill Hill, Tovil

Maidstone

ME15 6XB

Contact

Mrs Amanda Avron-Cotton

Email

Amanda.Avron-Cotton@kent.fire-uk.org

Telephone

+44 7875214471

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.kent.fire-uk.org/>

Buyer's address

<http://www.kent.fire-uk.org/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

C20065 Staff Rostering / Work Force Planning System

Reference number

DN513435

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Contract for a solution to fulfill the following objectives:

More effective management of service resources

Reduction in double entries

Better data management

Improvement management of flexible rostering rules

Support for Working Time Directive Compliance

Improved access to system through remote access

The Contract will be for an initial 5 year period with the option for 3 extensions. The first and second extensions being for 2 years, followed by a final extension of 1 year.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,096,468

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Contract for a solution to fulfill the following objectives:

More effective management of service resources

Reduction in double entries

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Improvement management of flexible rostering rules

Support for Working Time Directive Compliance

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The Contract will be for an initial 5 year period with the option for 3 extensions. The first and second extensions being for 2 years, followed by a final extension of 1 year.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-027838](#)

Section V. Award of contract

Contract No

C20065

Title

C20065 Staff Rostering / Work Force Planning System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 June 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Infographics Limited

Unit 60 Vale Business Park, Llandow

Cowbridge, Vale Of Glamorgan

CF71 7PF

Email

Russell.Wood@infographics.co.uk

Telephone

+44 1313192950

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://www.kent.fire-uk.org/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,096,468

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Kent Fire & Rescue Services

Maistone

Country

United Kingdom