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Planning

Communications Solution and Telephony

Kent County Council trading as Procurement Services

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-016426

Procurement identifier (OCID): ocds-h6vhtk-065a6d

Published 24 February 2026, 12:05pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Reference

Y26015

Description

The framework agreement covers the provision and installation of a full range of communication solutions, associated services, equipment, support and maintenance. The equipment under this framework agreement may be provided as a direct purchase or via a lease agreement.

Procurement Services are looking to create a local and national framework for the provision of Communications Solution and Telephony Framework. This questionnaire is designed to understand supplier and customer experiences, challenges, and expectations regarding Communications Solutions and Telephony frameworks. Your responses will help us design a framework that meets the needs of suppliers and customers to improve the procurement and delivery experience for Communications Solutions and Telephony services across all areas within the Public Sector.

Scope and Lot structure is still to be determined, but the aim is to design a framework for the provision of all Communications Solutions and Telephony required within the Public Sector.

PLEASE NOTE THIS PRE-MARKET ENGAGEMENT ONLY - THIS IS NOT A CALL FOR COMPETITION AT THIS STAGE.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1016794753>

Commercial tool

Establishes a framework

Total value (estimated)

- £50,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2026 to 31 August 2029

- Possible extension to 31 August 2030
- 4 years

Main procurement category

Services

CPV classifications

- 32412000 - Communications network
- 32412100 - Telecommunications network
- 32500000 - Telecommunications equipment and supplies
- 32510000 - Wireless telecommunications system
- 32520000 - Telecommunications cable and equipment
- 32521000 - Telecommunications cable
- 32522000 - Telecommunications equipment
- 32523000 - Telecommunications facilities
- 32524000 - Telecommunications system
- 32530000 - Satellite-related communications equipment
- 32531000 - Satellite communications equipment
- 32570000 - Communications equipment
- 32571000 - Communications infrastructure
- 32572000 - Communications cable
- 32572100 - Communications cable with multiple electrical conductors
- 32572200 - Communications cable with coaxial conductors

- 32572300 - Communications cable for special applications
- 32573000 - Communications control system
- 32581000 - Data-communications equipment
- 45232332 - Ancillary works for telecommunications
- 45314000 - Installation of telecommunications equipment
- 48219700 - Communications server software package
- 48511000 - Desktop communications software package
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50330000 - Maintenance services of telecommunications equipment
- 50331000 - Repair and maintenance services of telecommunications lines
- 50332000 - Telecommunications-infrastructure maintenance services
- 50333000 - Maintenance services of radio-communications equipment
- 51300000 - Installation services of communications equipment
- 64000000 - Postal and telecommunications services
- 64200000 - Telecommunications services
- 64225000 - Air-to-ground telecommunications services
- 64227000 - Integrated telecommunications services
- 72212511 - Desktop communications software development services

Engagement

Engagement deadline

6 March 2026

Engagement process description

The purpose of this engagement is to:

Understand market capability and capacity

Inform the development of the specification and pricing mechanism

Explore innovate solutions

Identify potential risks and delivery models.

Suppliers are invited to participate in the following activities:

Online Questionnaire

Contracting authority

Kent County Council trading as Procurement Services

- Public Procurement Organisation Number: PYCX-4938-CCHM

1 Abbey Wood Road

West Malling

ME19 4YT

United Kingdom

Contact name: Julie Cripps

Email: office@csltd.org.uk

Region: UKJ46 - West Kent

Organisation type: Public authority - sub-central government