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Planning

Transcription Software and Services

Social Security Scotland

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-016423

Procurement identifier (OCID): ocds-h6vhtk-03d50f

Published 9 June 2023, 1:13pm

Section I: Contracting authority

I.1) Name and addresses

Social Security Scotland

3rd Floor, Agnes Husband House, 17 South Union Street

Dundee

DD1 4BF

Email

sharon.barr@socialsecurity.gov.scot

Telephone

+44 1412425913

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<https://socialsecurity.gov.scot>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30345

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Transcription Software and Services

Reference number

S/22/209

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Scottish Ministers, acting through Social Security Scotland, has released the Prior Information Notice as a Request for Information (RFI) to potential suppliers of Transcription Software and Services.

The publication of this Prior information Notice/Request for Information will be used to undertake preliminary market consultation and to inform the market of the Scottish Minister's intention to procure transcription software and services.

By engaging with you (as well as others in the market place) this will ensure you have an opportunity to help the Scottish Ministers understand the market and to shape any future procurement exercise.

Further information is provided in the RFI document attached to this Notice.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48517000 - IT software package

- 72212517 - IT software development services
- 72267100 - Maintenance of information technology software
- 72000000 - IT services: consulting, software development, Internet and support
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

Social Security Scotland employs Health & Social Care Practitioners, (nurses, physiotherapists, social workers) to advise Case Managers on eligibility for disability benefits. This advice is accompanied with a typed report stored in a client electronic information system. Reports include details of a clients home circumstances, medical conditions and disability. This data is linked to person identifiable data and protected characteristics such as gender and race.

To save Practitioner time, without significantly increasing the overall processing time for an application, speech to text transcription software and services are being considered to support typing these reports.

The publication of this Prior information Notice/Request for Information will be used to undertake preliminary market consultation and to inform the market of the Scottish Minister's intention to procure transcription software and services.

This exercise is being carried out in advance of any future procurement exercise. It is not a pre-qualification or tendering exercise.

II.2.14) Additional information

Further information is provided in the Request for Information document attached to this Notice.

II.3) Estimated date of publication of contract notice

4 September 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

A Request for Information document, including a response template, has been attached to this Notice.

The closing date for responses is Wednesday 28th June 2023. Please respond as per the instructions within the document.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=734690.

(SC Ref:734690)