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Contract

THH5586 Responsive Maintenance, Void Property Works and Minor Planned Works

Tower Hamlets

F03: Contract award notice

Notice identifier: 2022/S 000-016412

Procurement identifier (OCID): ocids-h6vhtk-029726

Published 15 June 2022, 1:07pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Mulberry Place

London

E14 2BG

Contact

Mrs Ambia Begum

Email

procurement@towerhamlets.gov.uk

Telephone

+44 2073640783

Country

United Kingdom

NUTS code

UK14 - Inner London – East

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

THH5586 Responsive Maintenance, Void Property Works and Minor Planned Works

Reference number

DN529308

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Contract for Responsive Maintenance, Void Property Works and Minor Planned Works,

including Out of Hours Emergency Callouts and Out of Hours Call Handling. The contract will

include, among other workstreams, Disabled Adaptation Works, Disrepair Works, Anti-Social

Behaviour prevention Works, Home Decorations, Playground inspections and repairs and

Asbestos Surveys and Works.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £161,083,031

II.2) Description

II.2.2) Additional CPV code(s)

- 45000000 - Construction work
- 50000000 - Repair and maintenance services
- 90000000 - Sewage, refuse, cleaning and environmental services

II.2.3) Place of performance

NUTS codes

- UKI4 - Inner London – East

Main site or place of performance

London Borough of Tower Hamlets

II.2.4) Description of the procurement

Contract for Responsive Maintenance, Void Property Works and Minor Planned Works,

including Out of Hours Emergency Callouts and Out of Hours Call Handling. The contract will

include, among other workstreams, Disabled Adaptation Works, Disrepair Works, Anti-Social

Behaviour prevention Works, Home Decorations, Playground inspections and repairs and Asbestos Surveys and Works.

II.2.5) Award criteria

Quality criterion - Name: Mobilisation & TUPE / Weighting: 3

Quality criterion - Name: Information Technology / Weighting: 3

Quality criterion - Name: Contract Resources / Weighting: 4

Quality criterion - Name: Delivery of Works / Weighting: 11.5

Quality criterion - Name: Health & Safety / Weighting: 2

Quality criterion - Name: Out of Hours Call - Handling / Weighting: 4.5

Quality criterion - Name: Customer Care and Performance Management / Weighting: 5

Quality criterion - Name: Efficiency & Innovation / Weighting: 1

Quality criterion - Name: Sustainability / Weighting: 1

Quality criterion - Name: Social Value Matrix / Weighting: 5

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-004030](#)

Section V. Award of contract

Contract No

THH5586

Title

Responsive Maintenance, Void Property Works and Minor Planned Works

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 June 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mears Group Plc

Business Development, 26-28 Hyde Way, Welwyn Garden City,

Hertfordshire

AL7 3UQ

Email

bid.admin@mearsgroup.co.uk

Telephone

+44 1707290168

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

03232863

Internet address

<https://www.mearsgroup.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £183,000,000

Total value of the contract/lot: £161,083,031

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Tower Hamlets

Mulberry Place 5 Clove Crescent

London

E14 2BG

Email

procurement@towerhamlets.gov.uk

Telephone

+44 2073645000

Country

United Kingdom

Internet address

www.towerhamlets.gov.uk