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Contract

## **THH5586 Responsive Maintenance, Void Property Works and Minor Planned Works**

Tower Hamlets

F03: Contract award notice

Notice identifier: 2022/S 000-016412

Procurement identifier (OCID): ocids-h6vhtk-029726

Published 15 June 2022, 1:07pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tower Hamlets

Mulberry Place

London

E14 2BG

#### **Contact**

Mrs Ambia Begum

#### **Email**

[procurement@towerhamlets.gov.uk](mailto:procurement@towerhamlets.gov.uk)

#### **Telephone**

+44 2073640783

#### **Country**

United Kingdom

**NUTS code**

UK14 - Inner London – East

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

THH5586 Responsive Maintenance, Void Property Works and Minor Planned Works

Reference number

DN529308

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Contract for Responsive Maintenance, Void Property Works and Minor Planned Works, including Out of Hours Emergency Callouts and Out of Hours Call Handling. The contract will

include, among other workstreams, Disabled Adaptation Works, Disrepair Works, Anti-Social

Behaviour prevention Works, Home Decorations, Playground inspections and repairs and Asbestos Surveys and Works.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £161,083,031

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 45000000 - Construction work
- 50000000 - Repair and maintenance services
- 90000000 - Sewage, refuse, cleaning and environmental services

### **II.2.3) Place of performance**

NUTS codes

- UKI4 - Inner London – East

Main site or place of performance

London Borough of Tower Hamlets

### **II.2.4) Description of the procurement**

Contract for Responsive Maintenance, Void Property Works and Minor Planned Works, including Out of Hours Emergency Callouts and Out of Hours Call Handling. The contract will

include, among other workstreams, Disabled Adaptation Works, Disrepair Works, Anti-Social

Behaviour prevention Works, Home Decorations, Playground inspections and repairs and Asbestos Surveys and Works.

### **II.2.5) Award criteria**

Quality criterion - Name: Mobilisation & TUPE / Weighting: 3

Quality criterion - Name: Information Technology / Weighting: 3

Quality criterion - Name: Contract Resources / Weighting: 4

Quality criterion - Name: Delivery of Works / Weighting: 11.5

Quality criterion - Name: Health & Safety / Weighting: 2

Quality criterion - Name: Out of Hours Call - Handling / Weighting: 4.5

Quality criterion - Name: Customer Care and Performance Management / Weighting: 5

Quality criterion - Name: Efficiency & Innovation / Weighting: 1

Quality criterion - Name: Sustainability / Weighting: 1

Quality criterion - Name: Social Value Matrix / Weighting: 5

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-004030](#)

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## **Section V. Award of contract**

### **Contract No**

THH5586

### **Title**

Responsive Maintenance, Void Property Works and Minor Planned Works

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 June 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Mears Group Plc

Business Development, 26-28 Hyde Way, Welwyn Garden City,

Hertfordshire

AL7 3UQ

Email

[bid.admin@mearsgroup.co.uk](mailto:bid.admin@mearsgroup.co.uk)

Telephone

+44 1707290168

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

03232863

Internet address

<https://www.mearsgroup.co.uk/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £183,000,000

Total value of the contract/lot: £161,083,031

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

London Borough of Tower Hamlets

Mulberry Place 5 Clove Crescent

London

E14 2BG

Email

[procurement@towerhamlets.gov.uk](mailto:procurement@towerhamlets.gov.uk)

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+44 2073645000

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