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Tender

CP2393-23 - Devon Domestic Abuse Integrated Support Service

Devon County Council

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2024/S 000-016405

Procurement identifier (OCID): ocids-h6vhtk-0433d2

Published 24 May 2024, 9:20am

Section I: Contracting authority

I.1) Name and addresses

Devon County Council

County Hall, The Annexe, Topsham Road

Exeter

EX2 4QD

Contact

Mrs Jolene Roberts

Email

jolene.roberts@devon.gov.uk

Telephone

+44 1392383000

Country

United Kingdom

Region code

UKK43 - Devon CC

Internet address(es)

Main address

<http://www.devon.gov.uk>

Buyer's address

<http://www.devon.gov.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.supplyingthesouthwest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CP2393-23 - Devon Domestic Abuse Integrated Support Service

Reference number

DN707103

II.1.2) Main CPV code

- 85322000 - Community action programme

II.1.3) Type of contract

Services

II.1.4) Short description

The service is for all who are experiencing domestic abuse, there are five delivery elements, each designed to integrate seamlessly to form one fully integrated service. Across the five elements, provider(s) will seamlessly transition between the elements and functions that enhance the victim/survivors' experiences.

Currently there are separate services under different contractual arrangements, these will be bought together into a single unified service.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98341000 - Accommodation services

II.2.3) Place of performance

NUTS codes

- UKK43 - Devon CC

II.2.4) Description of the procurement

The service is for:

- Victims or survivors of Domestic Abuse and their children who require support in the community
- Victims and survivors of Domestic Abuse (over the age of 16) and their children residing in Devon who need to, are accessing or have recently accessed safe accommodation as a result of said abuse.
- Those that perpetrate domestic abuse and cause harm who are willing to engage in restorative opportunities to address their behaviours

Delivery elements in scope:

- Single Entry Gateway, Navigation Support and community engagement
- Support in Domestic abuse Safe Accommodation and Refuge, Staying Put and resettlement

Community support including:

- Specialist victim support for moderate and high-risk DA
- Whole family support to non-violent parent and children
- Engagement with those that cause harm to elicit behaviour change
- Trauma responsive Recovery therapeutic Support
- Support in safe accommodation for women experiencing multiple disadvantages including domestic abuse and sexual violence

This integrated service will need to operate within a complex system and will proactively seek to collaborate, co-deliver, co-locate with other parts of the system including but not limited to, family hubs, (Safeguarding) Front Door and other parts of the system as opportunities emerge.

II.2.6) Estimated value

Value excluding VAT: £18,630,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

108

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Bidders are invited to a launch event for this opportunity to familiarise bidders with the tender documentation and process on the 10 June 2024, 10.00am – 11.30am on Microsoft Teams. Interested bidders should email jolene.roberts@devon.gov.uk, this email address must only be used to arrange attendance at this event. If you unable to attend this event, a recording will be made available on the tendering portal alongside any questions and answers. Any questions in specific relation to the specification, we ask providers to submit these via the tendering portal.

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-002280](#)

IV.2.2) Time limit for receipt of expressions of interest

Date

26 July 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

This provision is being procured under Part 2, Chapter 3, Section 7 of the Public Contracts Regulations 2015 (PCR 2015) – Social and Other Specific Services (also known as ‘the light touch regime’) and this procurement does not follow, in particular, any of the defined procedures of the PCR 2015 (even if there are similarities) but does seek to adhere to the best practice procurement principles of Openness, Transparency, Fairness and Equity

VI.4) Procedures for review

VI.4.1) Review body

Devon County Council

Exeter

EX2 4QD

Country

United Kingdom

Internet address

<https://www.supplyingthesouthwest.org.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Lodging of appeals.

Precise information on deadline(s) for lodging appeals: In accordance with Regulations 86 (Notices of decisions to award a contract or conclude a framework agreement), 87 (Standstill period) and Regulation 91 (Enforcement of duties through the Court) of the Public Contracts Regulations 2015.