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Tender

## **CP2393-23 - Devon Domestic Abuse Integrated Support Service**

Devon County Council

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2024/S 000-016405

Procurement identifier (OCID): ocds-h6vhtk-0433d2

Published 24 May 2024, 9:20am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Devon County Council

County Hall, The Annexe, Topsham Road

Exeter

EX2 4QD

#### **Contact**

Mrs Jolene Roberts

#### **Email**

[jolene.roberts@devon.gov.uk](mailto:jolene.roberts@devon.gov.uk)

#### **Telephone**

+44 1392383000

**Country**

United Kingdom

**Region code**

UKK43 - Devon CC

**Internet address(es)**

Main address

<http://www.devon.gov.uk>

Buyer's address

<http://www.devon.gov.uk>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.supplyingthesouthwest.org.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CP2393-23 - Devon Domestic Abuse Integrated Support Service

Reference number

DN707103

#### **II.1.2) Main CPV code**

- 85322000 - Community action programme

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service is for all who are experiencing domestic abuse, there are five delivery elements, each designed to integrate seamlessly to form one fully integrated service. Across the five elements, provider(s) will seamlessly transition between the elements and functions that enhance the victim/survivors' experiences.

Currently there are separate services under different contractual arrangements, these will be bought together into a single unified service.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98341000 - Accommodation services

#### **II.2.3) Place of performance**

NUTS codes

- UKK43 - Devon CC

## **II.2.4) Description of the procurement**

The service is for:

- Victims or survivors of Domestic Abuse and their children who require support in the community
- Victims and survivors of Domestic Abuse (over the age of 16) and their children residing in Devon who need to, are accessing or have recently accessed safe accommodation as a result of said abuse.
- Those that perpetrate domestic abuse and cause harm who are willing to engage in restorative opportunities to address their behaviours

Delivery elements in scope:

- Single Entry Gateway, Navigation Support and community engagement
- Support in Domestic abuse Safe Accommodation and Refuge, Staying Put and resettlement

Community support including:

- Specialist victim support for moderate and high-risk DA
- Whole family support to non-violent parent and children
- Engagement with those that cause harm to elicit behaviour change
- Trauma responsive Recovery therapeutic Support
- Support in safe accommodation for women experiencing multiple disadvantages including domestic abuse and sexual violence

This integrated service will need to operate within a complex system and will proactively seek to collaborate, co-deliver, co-locate with other parts of the system including but not limited to, family hubs, (Safeguarding) Front Door and other parts of the system as opportunities emerge.

## **II.2.6) Estimated value**

Value excluding VAT: £18,630,000

## **II.2.7) Duration of the contract or the framework agreement**

Duration in months

108

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Bidders are invited to a launch event for this opportunity to familiarise bidders with the tender documentation and process on the 10 June 2024, 10.00am – 11.30am on Microsoft Teams. Interested bidders should email [jolene.roberts@devon.gov.uk](mailto:jolene.roberts@devon.gov.uk), this email address must only be used to arrange attendance at this event. If you unable to attend this event, a recording will be made available on the tendering portal alongside any questions and answers. Any questions in specific relation to the specification, we ask providers to submit these via the tendering portal.

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-002280](#)

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

26 July 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This provision is being procured under Part 2, Chapter 3, Section 7 of the Public Contracts Regulations 2015 (PCR 2015) – Social and Other Specific Services (also known as ‘the light touch regime’) and this procurement does not follow, in particular, any of the defined procedures of the PCR 2015 (even if there are similarities) but does seek to adhere to the best practice procurement principles of Openness, Transparency, Fairness and Equity

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Devon County Council

Exeter

EX2 4QD

Country

United Kingdom

Internet address

<https://www.supplyingthesouthwest.org.uk/>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Lodging of appeals.

Precise information on deadline(s) for lodging appeals: In accordance with Regulations 86 (Notices of decisions to award a contract or conclude a framework agreement), 87 (Standstill period) and Regulation 91 (Enforcement of duties through the Court) of the Public Contracts Regulations 2015.