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Contract

## **Responsive Repairs and Void Maintenance**

North Star Housing Group

F03: Contract award notice

Notice identifier: 2022/S 000-016383

Procurement identifier (OCID): ocds-h6vhtk-032bf1

Published 15 June 2022, 10:58am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Star Housing Group

Endeavour House, St.Marks Court

Thornaby

TS17 6QN

#### **Contact**

Kerry Hunter

#### **Email**

[kerry.hunter@northstarhq.co.uk](mailto:kerry.hunter@northstarhq.co.uk)

#### **Telephone**

+44 01642796327

**Country**

United Kingdom

**NUTS code**

UKC11 - Hartlepool and Stockton-on-Tees

**National registration number**

IP21256R

**Internet address(es)**

Main address

[www.northstarhq.co.uk](http://www.northstarhq.co.uk)

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA30788](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA30788)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Responsive Repairs and Void Maintenance

Reference number

NSTAR P/REF 0025

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Star is looking for a principal contractor to manage and oversee contracts for Responsive Repairs and Void Maintenance. Background - North Star is not a direct labour organisation and as such all works are completed by third party contractors. Our current responsive maintenance contract is operated in a traditional way but North Star are looking to redefine our approach to repairs and are looking for innovative ideas to improve our service offering. Specification Documents have been provided to act as a basic guide to the basis of the works required but there are some areas that are open for negotiation. For clarity we are looking to award to one sole contractor to operate both of these contracts and are not looking to split them into separate lots. Replacement Kitchen and Bathroom Programme - We also have the opportunity to include our replacement programmes for Kitchens and Bathrooms. This will be discussed with shortlisted bidders during this process.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £19,000,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 500000000 - Repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

Main site or place of performance

Thornaby, Stockton on Tees

### **II.2.4) Description of the procurement**

North Star are looking to find a principal contractor for our responsive repairs and void maintenance contracts.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Options are available around content of the contract, how works are priced and call centre handling. These will be discussed as part of the competitive dialogue process for bidders who meet our minimum criteria in Stage 1 of this ITT. Options will not be available once the final specifications are issued in Stage 2 ITT.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive dialogue

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-009558](#)

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## **Section V. Award of contract**

### **Contract No**

NS2022:002

### **Title**

Responsive Repairs and Void Maintenance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 June 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Ian Williams Ltd

Bristol

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £19,000,000

Total value of the contract/lot: £19,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

London

Country

United Kingdom