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Contract

Responsive Repairs and Void Maintenance

North Star Housing Group

F03: Contract award notice

Notice identifier: 2022/S 000-016383

Procurement identifier (OCID): ocds-h6vhtk-032bf1

Published 15 June 2022, 10:58am

Section I: Contracting authority

I.1) Name and addresses

North Star Housing Group

Endeavour House, St.Marks Court

Thornaby

TS17 6QN

Contact

Kerry Hunter

Email

kerry.hunter@northstarhg.co.uk

Telephone

+44 01642796327

Country

United Kingdom

NUTS code

UKC11 - Hartlepool and Stockton-on-Tees

National registration number

IP21256R

Internet address(es)

Main address

www.northstarhg.co.uk

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA30788

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Responsive Repairs and Void Maintenance

Reference number

NSTAR P/REF 0025

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

North Star is looking for a principal contractor to manage and oversee contracts for Responsive Repairs and Void Maintenance. Background - North Star is not a direct labour organisation and as such all works are completed by third party contractors. Our current responsive maintenance contract is operated in a traditional way but North Star are looking to redefine our approach to repairs and are looking for innovative ideas to improve our service offering. Specification Documents have been provided to act as a basic guide to the basis of the works required but there are some areas that are open for negotiation. For clarity we are looking to award to one sole contractor to operate both of these contracts and are not looking to split them into separate lots. Replacement Kitchen and Bathroom Programme - We also have the opportunity to include our replacement programmes for Kitchens and Bathrooms. This will be discussed with shortlisted bidders during this process.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £19,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services

II.2.3) Place of performance

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

Main site or place of performance

Thornaby, Stockton on Tees

II.2.4) Description of the procurement

North Star are looking to find a principal contractor for our responsive repairs and void maintenance contracts.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Options are available around content of the contract, how works are priced and call centre handling. These will be discussed as part of the competitive dialogue process for bidders who meet our minimum criteria in Stage 1 of this ITT. Options will not be available once the final specifications are issued in Stage 2 ITT.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-009558](#)

Section V. Award of contract

Contract No

NS2022:002

Title

Responsive Repairs and Void Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 June 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ian Williams Ltd

Bristol

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,000,000

Total value of the contract/lot: £19,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Country

United Kingdom

