

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016365-2023>

Contract

APMS Caretaking Services for Ivel Medical Centre, Biggleswade

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-016365

Procurement identifier (OCID): ocids-h6vhtk-03a74f

Published 9 June 2023, 9:00am

Section I: Contracting authority

I.1) Name and addresses

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

Contact

Neelam Saroe

Email

neelamsaroe@nhs.net

Country

United Kingdom

Region code

UKH21 - Luton

Internet address(es)

Main address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

Buyer's address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

APMS Caretaking Services for Ivel Medical Centre, Biggleswade

Reference number

AG22512

II.1.2) Main CPV code

- 85121100 - General-practitioner services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board (BLMK ICB) (referred to as the Commissioner) invited suitably qualified and experienced providers who hold a

GMS or an APMS contract/s delivering GP services in the BLMK area to express an interest in delivering caretaking services for Ivel Medical Centre in Biggleswade, Central Bedfordshire.

The service is to start 1st June 2023 for a period of 18 months with the Commissioner having the option to extend the contract for up to a further 6 months (maximum total contract duration 24 months).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,894,914

II.2) Description

II.2.2) Additional CPV code(s)

- 85121100 - General-practitioner services

II.2.3) Place of performance

NUTS codes

- UKH25 - Central Bedfordshire

Main site or place of performance

Ivel Medical Centre, Chestnut Avenue, Biggleswade SG18 0RA

II.2.4) Description of the procurement

Ivel Medical Centre is situated in the pleasant market town of Biggleswade in Central Bedfordshire. Following the Covid pandemic, the practice has experienced challenges relating to access, patient demand and expectation which has led to some negative publicity

in the local area about the practice and in part has impacted on recruitment and retention, particularly of GPs. The main issues have related to concerns about access, patients not being able to book appointments in person at the practice, the telephone system, and staff turnover. No concerns have been raised about the quality of patient clinical care.

The caretaker provider will need to demonstrate how they will ensure adequate clinical staffing is in place to meet the needs of the practice population and have a clear plan for how they will address the individual operational concerns, listed above, as well as

positively promote the practice in the local area. Bidders will be required to demonstrate how they will deal with and overcome the issues in their responses to the technical questions published with this tender pack.

Given the issues listed above and the urgent need to stabilise the services provided at Ivel Medical Centre, the ICB has decided the most appropriate way to achieve this aim is to offer the caretaking services only to current GMS or APMS providers who are already delivering primary medical care services in the BLMK area as they will already be familiar with the local systems, pathways, processes, and have established links with local system stakeholders.

The caretaker provider will need to use their knowledge of delivery of primary care medical services within BLMK to mobilise quickly and bring stability to the practice's staff and patients while building resilience and providing reassurance to the local community. This will enable the ICB to ensure a safe and sustainable GP service is delivered while they work with local system partners to develop, consider and implement longer term plans for meeting the ongoing general practice needs of patients.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65%

Price - Weighting: 35%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-005227](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 May 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MALZEARD MEDICAL CENTRE

2A MALZEARD ROAD LUTON, LU3 1BD

Luton

LU3 1BD

Telephone

+44 1582481700

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

Internet address

<https://www.malzeardroadmedicalcentre.nhs.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,894,914

Total value of the contract/lot: £2,894,914

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>