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Contract

## **APMS Caretaking Services for Ivel Medical Centre, Biggleswade**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-016365

Procurement identifier (OCID): ocids-h6vhtk-03a74f

Published 9 June 2023, 9:00am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

#### **Contact**

Neelam Saroe

#### **Email**

[neelamsaroe@nhs.net](mailto:neelamsaroe@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH21 - Luton

**Internet address(es)**

Main address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

Buyer's address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

APMS Caretaking Services for Ivel Medical Centre, Biggleswade

Reference number

AG22512

**II.1.2) Main CPV code**

- 85121100 - General-practitioner services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board (BLMK ICB) (referred to as the Commissioner) invited suitably qualified and experienced providers who hold a

GMS or an APMS contract/s delivering GP services in the BLMK area to express an interest in delivering caretaking services for Ivel Medical Centre in Biggleswade, Central Bedfordshire.

The service is to start 1st June 2023 for a period of 18 months with the Commissioner having the option to extend the contract for up to a further 6 months (maximum total contract duration 24 months).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,894,914

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85121100 - General-practitioner services

#### **II.2.3) Place of performance**

NUTS codes

- UKH25 - Central Bedfordshire

Main site or place of performance

Ivel Medical Centre, Chestnut Avenue, Biggleswade SG18 0RA

#### **II.2.4) Description of the procurement**

Ivel Medical Centre is situated in the pleasant market town of Biggleswade in Central Bedfordshire. Following the Covid pandemic, the practice has experienced challenges relating to access, patient demand and expectation which has led to some negative publicity

in the local area about the practice and in part has impacted on recruitment and retention, particularly of GPs. The main issues have related to concerns about access, patients not being able to book appointments in person at the practice, the telephone system, and staff turnover. No concerns have been raised about the quality of patient clinical care.

The caretaker provider will need to demonstrate how they will ensure adequate clinical staffing is in place to meet the needs of the practice population and have a clear plan for how they will address the individual operational concerns, listed above, as well as

positively promote the practice in the local area. Bidders will be required to demonstrate how they will deal with and overcome the issues in their responses to the technical questions published with this tender pack.

Given the issues listed above and the urgent need to stabilise the services provided at Ivel Medical Centre, the ICB has decided the most appropriate way to achieve this aim is to offer the caretaking services only to current GMS or APMS providers who are already delivering primary medical care services in the BLMK area as they will already be familiar with the local systems, pathways, processes, and have established links with local system stakeholders.

The caretaker provider will need to use their knowledge of delivery of primary care medical services within BLMK to mobilise quickly and bring stability to the practice's staff and patients while building resilience and providing reassurance to the local community. This will enable the ICB to ensure a safe and sustainable GP service is delivered while they work with local system partners to develop, consider and implement longer term plans for meeting the ongoing general practice needs of patients.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65%

Price - Weighting: 35%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-005227](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

MALZEARD MEDICAL CENTRE

2A MALZEARD ROAD LUTON, LU3 1BD

Luton

LU3 1BD

Telephone

+44 1582481700

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

Internet address

<https://www.malzeardroadmedicalcentre.nhs.uk/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,894,914

Total value of the contract/lot: £2,894,914

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>