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Tender

## **L24014-T-MC - IT Infrastructure Equipment and Services**

London Luton Airport Operations Limited

F05: Contract notice – utilities

Notice identifier: 2025/S 000-016343

Procurement identifier (OCID): ocds-h6vhtk-0505e5

Published 22 April 2025, 4:58pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

London Luton Airport Operations Limited

Percival House, Percival Way

Luton

LU2 9NU

#### **Contact**

Michaela Caulfield

#### **Email**

[procurement.team@ltn.aero](mailto:procurement.team@ltn.aero)

#### **Country**

United Kingdom

#### **Region code**

UKH21 - Luton

**Internet address(es)**

Main address

[https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london\\_luton\\_airport\\_operations/web/login.html?\\_ncp=1726217150488.823877-1LLA](https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london_luton_airport_operations/web/login.html?_ncp=1726217150488.823877-1LLA)

Buyer's address

[https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london\\_luton\\_airport\\_operations/web/login.html?\\_ncp=1726217150488.823877-1LLA](https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london_luton_airport_operations/web/login.html?_ncp=1726217150488.823877-1LLA)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london\\_luton\\_airport\\_operations/web/login.html?\\_ncp=1726217150488.823877-1LLA](https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london_luton_airport_operations/web/login.html?_ncp=1726217150488.823877-1LLA)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london\\_luton\\_airport\\_operations/web/login.html?\\_ncp=1726217150488.823877-1LLA](https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london_luton_airport_operations/web/login.html?_ncp=1726217150488.823877-1LLA)

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london\\_luton\\_airport\\_operations/web/login.html?\\_ncp=1726217150488.823877-1LLA](https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london_luton_airport_operations/web/login.html?_ncp=1726217150488.823877-1LLA)

**I.6) Main activity**

Airport-related activities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

L24014-T-MC - IT Infrastructure Equipment and Services

Reference number

L24014-T-MC

#### **II.1.2) Main CPV code**

- 30200000 - Computer equipment and supplies

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

London Luton Airport Operations Limited (LLA) wishes to establish a framework for the provision of IT Infrastructure Equipment and Services, with a 5 year + 1, zero-value contract awarded to a minimum of one supplier and a maximum of three suppliers for Lots 1, 4 and 5 and one supplier for each of Lots 2 and 3. The award of one Lot (any of the 5) does not guarantee the award of any of the other Lots.

We have an ambitious strategy to refresh Luton Airport's IT infrastructure over the next 12 months, including networks, servers and storage, and to ensure such equipment is maintained and supported. LLA also has a significant portfolio of other project work, including IT and construction projects that have an ongoing requirement for IT infrastructure equipment and services.

#### **II.1.5) Estimated total value**

Value excluding VAT: £12,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

### **II.2.1) Title**

Lot 1- Compute Storage and Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 30200000 - Computer equipment and supplies

### **II.2.3) Place of performance**

NUTS codes

- UKH21 - Luton

Main site or place of performance

London Luton Airport

### **II.2.4) Description of the procurement**

This Lot is for purchase of IT infrastructure equipment including but not limited to Servers, Storage Appliances (SAN, NAS), Backup Appliances, Fibre Channel Switches, Relevant Software Licences and Associated Services.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,400,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

5 year initial term with a 1 year optional extension period

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please see tender documents for full details

### **II.2) Description**

#### **II.2.1) Title**

Lot 2 - Managed IT Service

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 30200000 - Computer equipment and supplies
- 48710000 - Backup or recovery software package

#### **II.2.3) Place of performance**

NUTS codes

- UKH21 - Luton

Main site or place of performance

London Luton Airport

#### **II.2.4) Description of the procurement**

This Lot is for the provision of a Managed IT Service to provide monitoring, support and escalation of LLA's VMware virtual infrastructure (software and hardware), and Backup and Disaster Recovery Systems. This service will provide LLA with additional skills, availability and experience to ensure the smooth running of its critical IT infrastructure.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £2,400,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

5 year initial term with +1 optional extension year

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please see tender documents for full details

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - Air Gapped Cyber Vault Service

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 30200000 - Computer equipment and supplies
- 48710000 - Backup or recovery software package

### **II.2.3) Place of performance**

NUTS codes

- UKH21 - Luton

Main site or place of performance

London Luton Airport

### **II.2.4) Description of the procurement**

This Lot is for the supply, implementation and ongoing support of a Dell PowerProtect Cyber Recovery solution from a suitably qualified and experienced service provider. This critical initiative will enhance LLA's data protection, disaster recovery and cybersecurity capabilities.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,400,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

5 year initial term with +1 optional extension year

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please see tender documents for full details

### **II.2) Description**

#### **II.2.1) Title**

Lot 4 - Network Equipment and Services

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 30200000 - Computer equipment and supplies

#### **II.2.3) Place of performance**

NUTS codes



- UKH21 - Luton

Main site or place of performance

London Luton Airport

#### **II.2.4) Description of the procurement**

This Lot is for the purchase of network hardware including, but not limited to, access points, transceivers, DAC cables, network switches, relevant accessories and associated services.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £2,400,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

5 year initial term with a +1 year optional extension

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please see tender documents for full details

### **II.2) Description**

#### **II.2.1) Title**

Lot 5 - Software and Licensing

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 30200000 - Computer equipment and supplies
- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UKH21 - Luton

Main site or place of performance

London Luton Airport

#### **II.2.4) Description of the procurement**

This lot is for the purchase of commercial off the shelf software licences and subscriptions, security such as antivirus software and firewalls, cloud products including software as a service or cloud provider hosted applications. platform as a service, and cloud service models.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £2,400,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

5 year initial term with a +1 optional extension year

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Please see tender document for full details

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Selection criteria is as stated in the procurement documents

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 May 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 6-12 months prior to the end date of the agreement. Note this is dependant on optional extension year(s) being taken and subject to changes in requirements

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Please see tender documents for full details. All LLA tenders are run on our Jaggaer portal where registration and access is free of charge

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Luton Airport - The Legal Team

Percival House, Percival Way

Luton

LU2 9NU

Country

United Kingdom