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Planning

Reflective Practice

Manchester City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-016339

Procurement identifier (OCID): ocds-h6vhtk-065ab7

Published 24 February 2026, 9:51am

Scope

Reference

P-1257

Description

Manchester City Council is seeking to engage with potential providers of psychological support services to understand the market's capabilities in providing group reflective practice and serious incident response sessions to frontline staff within the homelessness service.

These sessions will provide frontline staff with a safe and confidential forum to process challenging situations and explore ways to improve their practice.

The purpose of this commission is to improve the psychological safety and wellbeing of frontline homelessness staff which will in turn support the delivery of psychologically informed services.

Group reflective practice sessions would be scheduled at regular intervals depending on

the needs of each specific team.

Serious incident response sessions would be scheduled in response to a serious incident being reported. A response to a serious incident report should be received within one working day, with a serious incident response session to be scheduled within 3 working days of the incident, or at the earliest available opportunity for the person(s) involved.

The provider would be expected to delivery face-to-face sessions at venues across Manchester and virtual session, depending on the needs and preferences of different teams.

Total value (estimated)

- £50,000 excluding VAT
- £60,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2027
- Possible extension to 31 March 2028
- 2 years

Main procurement category

Services

CPV classifications

- 85323000 - Community health services

Contract locations

- UKD33 - Manchester
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Engagement

Engagement deadline

9 March 2026

Engagement process description

Manchester City Council invites prospective providers of psychological support services to submit a brief outlining their capacity to deliver the specified provision.

Submissions should be sent to Alice Porter at commissioning.consultation@manchester.gov.uk by 09/03/26.

In the brief, Manchester City Council seeks to understand the market's capacity to deliver the following services and requests providers to include indicative financial costs for the 12-month period.

Contracting authority

Manchester City Council

- Public Procurement Organisation Number: PLNV-8798-LDMP

Town Hall Extension

Manchester

M60 2LA

United Kingdom

Email: procurement@manchester.gov.uk

Website: <https://www.manchester.gov.uk/>

Region: UKD33 - Manchester

Organisation type: Public authority - sub-central government