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Planning

## **Support at Home (Home Support and Supported Living)**

Falkirk Council

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2023/S 000-016338

Procurement identifier (OCID): ocids-h6vhtk-03d4d9

Published 8 June 2023, 4:18pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Falkirk Council

Abbotsford House, David's Loan

Falkirk

FK2 7YZ

#### **Email**

[cpu@falkirk.gov.uk](mailto:cpu@falkirk.gov.uk)

#### **Telephone**

+44 1324506566

#### **Country**

United Kingdom

#### **NUTS code**

UKM76 - Falkirk

**Internet address(es)**

Main address

<http://www.falkirk.gov.uk>

Buyer's address

[http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00184](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00184)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support at Home (Home Support and Supported Living)

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This Prior Information Notice and additional information relates to a Provider Information Event only in relation to a future Falkirk Council Framework Agreement for the Provision of Support at Home (Home Support and Supported Living) Services.

The service covers both long and short term support needs and may include personal care, domestic support, housing support, social and emotional support as well as providing support to families and carers.

#### **II.1.5) Estimated total value**

Value excluding VAT: £120,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Home Support

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKM76 - Falkirk

### **II.2.4) Description of the procurement**

The service covers both long and short term support needs and may include personal care, domestic support, social and emotional support as well as providing support to families and carers. In line with re-ablement practices, the service aims to help people sustain, recover or manage their health, skills and abilities to lead independent and fulfilling lives within their local communities.

## **II.2) Description**

### **II.2.1) Title**

Supported Living for People with Physical Disabilities including those with Sensory Impairment

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKM76 - Falkirk

## **II.2.4) Description of the procurement**

Services for People with Physical Disabilities should fulfil an enabling role supporting people to regain confidence and motivation, maximising their potential and supporting them to live as independently as possible.

## **II.2) Description**

### **II.2.1) Title**

Supported Living for People with Learning Disabilities including those with Autism Spectrum Disorder

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKM76 - Falkirk

## **II.2.4) Description of the procurement**

Service Users affected by Learning Disability exhibit an impairment of their intellectual, adaptive and social functioning.

Service Users with Learning Disabilities may have particular communication support needs requiring the use of communication support systems such as Talking Mats, Makaton as well as other augmentative and alternative communication aids, for example, picture and symbol communication boards, electronic communication devices etc.

Service Users with Learning Disabilities may also require support to interact with others and their environment ensuring that any risks posed, by or to the individual, are managed appropriately.

## **II.2) Description**

### **II.2.1) Title**

Supported Living for People with Mental Health Difficulties

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKM76 - Falkirk

### **II.2.4) Description of the procurement**

Service Users within this category are typically individuals who have been diagnosed as having a severe and enduring mental illness, such as Schizophrenia or Severe Affective Disorder. Service Users affected by Mental Health difficulties may require support because they are acutely unwell or have long term mental illness which significantly impacts their functioning and motivation to care independently for themselves and also their ability to sustain relationships. Service users may also lead chaotic lifestyles leading to recurring crises requiring the need for mental health support from a variety of services. Service Users may also present significant risk to their own safety or that of others.

## **II.2) Description**

### **II.2.1) Title**

Supported Living for Older People

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKM76 - Falkirk

### **II.2.4) Description of the procurement**

Service Users within this category are typically Older People with higher levels of support needs due to physical frailty, ill health and/or dementia.

Service Users will require support to be delivered on a flexible basis in recognition that their needs and presentation may change. It is important that Service Users with Dementia are supported in a way which promotes their independence whilst balancing risks.

## **II.2) Description**

### **II.2.1) Title**

Supported Living for People who are or have been subject to the Criminal Justice System

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKM76 - Falkirk

#### **II.2.4) Description of the procurement**

Service Users who are, or have been, subject to the Criminal Justice System may at times require support in order to live in their community. Support may be required due to the risks associated with the individuals offending behaviour or may arise from disability or mental health issues. Service Users who require support via the Support at Home (Home Support and Supported Living) Framework will be those, requiring lengthy periods of supervision at a high level of intensity, particularly in the early periods after release from custody, typically with a history of multiple sexual or violent offences.

Staff undertaking this activity will be well trained, have professional support, access to a reliable lone worker safety service, or access the council lone worker system, reliable and able to balance restrictions with promotion of constructive activities.

## **II.2) Description**

### **II.2.1) Title**

Supplementary Providers List

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKM76 - Falkirk

### **II.2.4) Description of the procurement**

The Supplementary Providers List shall be made available to Service Users opting to



choose and direct their own care within SDS Options 1, 2 or 4. Providers included within Lot 7 may also be required to deliver services if there is insufficient capacity within the Framework to meet service requirements.

#### **II.2.14) Additional information**

Those providers that meet minimum requirements and are not appointed to lots 1, 2,3,4,5 or 6 shall automatically be included within a Supplementary Providers List (Lot 7).

Tenderers are not required to select Lot 7 as part of the tender process

#### **II.3) Estimated date of publication of contract notice**

6 November 2023

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## Section VI. Complementary information

### VI.3) Additional information

This notice relates to a Provider Information Event only.

Falkirk Council would like to invite Providers who could provide the service(s) as outlined in this Notice and would be interested in tendering for a new Framework Agreement for the Provision of Support at Home (Home Support and Supported Living) to join us for an Information Event on Wednesday 28th June 2023 at a Falkirk Council location. There will be a morning session (10am-12) focused on Lot 1 and an afternoon session (2-4pm) focused on Lots 2 - 6.

To register your attendance at the Information Event, please email [cpu@falkirk.gov.uk](mailto:cpu@falkirk.gov.uk) with the name, designation and email address of those wishing to attend and whether it is morning, afternoon or both sessions by 5pm on Friday 23rd June. Event details will be emailed to all registered attendees on Monday 26th June.

Additional support and information about tendering is available from:

Supplier Development Programme

If you are a Scottish SME or 3rd sector organisation interested in working with the public sector, the Supplier Development Programme can help. They offer expert training, support and information to help you win work and grow your business and best of all – it's completely FREE.

Please check it out at: <https://www.sdpScotland.co.uk/>

They offer webinars on various topics including tender procedures and SPD question by question. If this is an area you are looking to improve on please take advantage of this resource.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=734122](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=734122).

(SC Ref:734122)