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#### Contract

# Managed Security Operations Centre and Security Event and Information Management System (SIEM) for Karbon Homes

Karbon Homes

F03: Contract award notice

Notice identifier: 2024/S 000-016328

Procurement identifier (OCID): ocds-h6vhtk-03ea89

Published 23 May 2024, 1:09pm

# **Section I: Contracting authority**

# I.1) Name and addresses

Karbon Homes

Number Five, Gosforth Park Avenue

Newcastle

**NE12 8EG** 

#### **Email**

Chris.Smith@Karbonhomes.co.uk

#### **Telephone**

+44 7736904894

#### Country

**United Kingdom** 

#### **NUTS** code

UKC22 - Tyneside

# Internet address(es)

Main address

http://www.karbonhomes.co.uk/

Buyer's address

http://www.karbonhomes.co.uk/

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Housing and community amenities

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Managed Security Operations Centre and Security Event and Information Management System (SIEM) for Karbon Homes

Reference number

CA12698 -

#### II.1.2) Main CPV code

• 92700000 - Cybercafé services

### II.1.3) Type of contract

Services

#### II.1.4) Short description

The purpose of this tender is to invite prospective vendors to submit a proposal to supply a Managed Security Operations Centre and Security Event and Information Management System (SOC & SIEM) to Karbon Homes. The tender provides vendors with the relevant organizational, operational, service and performance, system, security, and architectural requirements of the service.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £312,541

#### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKC22 - Tyneside

Main site or place of performance

#### Tyneside

#### II.2.4) Description of the procurement

The purpose of this tender is to invite prospective vendors to submit a proposal to supply a Managed Security Operations Centre and Security Event and Information Management System (SOC & SIEM) to Karbon Homes. The tender provides vendors with the relevant organizational, operational, service and performance, system, security, and architectural requirements of the service.

#### II.2.5) Award criteria

Quality criterion - Name: Implementation and Configuration / Weighting: 15.00%

Quality criterion - Name: Ongoing Operations / Weighting: 15.00%

Quality criterion - Name: Auditing and Reporting / Weighting: 5.00%

Quality criterion - Name: Offboarding / Weighting: 3.00%

Quality criterion - Name: Case Studies / Weighting: 3.00%

Quality criterion - Name: Contract Management / Weighting: 3.00%

Quality criterion - Name: Social Value / Weighting: 10.00%

Quality criterion - Name: Service Reporting / Weighting: 6.00%

Price - Weighting: 40.00%

#### II.2.11) Information about options

Options: Yes

Description of options

60 month(s) from the commencement date, with 36 initial month(s) and option to extend 1x24 month(s)

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2023/S 000-021670</u>

# Section V. Award of contract

#### **Contract No**

CA12698

#### **Title**

Managed Security Operations Centre and Security Event and Information Management System (SIEM) for Karbon Homes

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

23 May 2024

#### V.2.2) Information about tenders

Number of tenders received: 22

The contract has been awarded to a group of economic operators: No

# V.2.3) Name and address of the contractor

TruStack Ltd

Cirrus House, 1 Berrymoor Court

Newcastle upon Tyne

**NE23 7RZ** 

Email

# sales@trustack.co.uk

Telephone

+44 1912500408

Fax

+44 1912501255

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

#### www.trustack.co.uk

The contractor is an SME

Yes

# V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £312,541

# **Section VI. Complementary information**

# VI.4) Procedures for review

VI.4.1) Review body

Karbon Homes Limited

Number 5, Gorforth Park Avenue, Gorforth Business Park

Newcastle upon Tyne

**NE12 8EG** 

Email

procurement@karbonhomes.co.uk

Country

**United Kingdom** 

Internet address

www.karbonhomes.co.uk

# VI.4.2) Body responsible for mediation procedures

Karbon Homes Limited

Number 5, Gorforth Park Avenue, Gorforth Business Park

Newcastle upon Tyne

**NE12 8EG** 

Email

procurement@karbonhomes.co.uk

Country

**United Kingdom** 

Internet address

# www.karbonhomes.co.uk

# VI.4.4) Service from which information about the review procedure may be obtained

Karbon Homes Limited

Number 5, Gorforth Park Avenue, Gorforth Business Park

Newcastle upon Tyne

**NE12 8EG** 

Email

procurement@karbonhomes.co.uk

Country

**United Kingdom** 

Internet address

www.karbonhomes.co.uk