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Tender

Procurement for a Virtual Care Digital Platform Solution to Surrey Heartlands ICB

NHS Surrey Heartlands ICB

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-016313

Procurement identifier (OCID): ocds-h6vhtk-03d4d0

Published 8 June 2023, 2:43pm

Section I: Contracting authority

I.1) Name and addresses

NHS Surrey Heartlands ICB

THREE SIX ZERO

SURREY

BS13NX

Contact

Lisa Chivers (SCW)

Email

lisachivers@nhs.net

Country

United Kingdom

Region code

UKJ2 - Surrey, East and West Sussex

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://bsw.icb.nhs.uk/contact-us/>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement for a Virtual Care Digital Platform Solution to Surrey Heartlands ICB

Reference number

WA13996

II.1.2) Main CPV code

- 72260000 - Software-related services

II.1.3) Type of contract

Services

II.1.4) Short description

Surrey Heartlands Integrated Care Board seeks to commission a digital platform solution to support the delivery of a patient-centred model, to deliver multi-disciplinary and collaborative health services. The system should be agile and have the flexibility to respond to evolving technology and operational requirements as these emerge.

Surrey Heartlands is seeking a digital platform solution which is clinical pathway agnostic, across an age and care continuum. The platform will provide the interface between patients and clinicians with the ability to enable remote monitoring.

Surrey Heartlands ICB are seeking to procure a digital platform to cover an initial 200 Virtual Ward Beds and in addition, to reserve the right to commission further services from the successful provider covering:

- wearable remote monitoring devices and associated connectivity to the platform
- incorporation of existing patients
- additional virtual ward beds

It is a requirement that the Digital Platform is implemented and operational in each of the

four Places within 12 weeks of contract start date of 1 September 2023 and this is estimated to be by 31 December 2023. The digital platform is therefore estimated to be implemented and fully operational by 31 December 2023.

The Contract term will be 24 months initially, with the option to extend by any further period or periods up to a maximum of 36 months. The Contract is planned to commence on 1 September 2023.

The annual value is £595,000 with a total contract value of £2.975M

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

Atamis: Interested providers will be able to view this notice via the 'Live Opportunities' list on the e-procurement system, Atamis, available on the following link: <https://health-family.force.com/s/Welcome>

Bids must be received via the Atamis e-procurement system by no later than midday 7 July 2023

II.1.5) Estimated total value

Value excluding VAT: £2,975,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

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II.2.6) Estimated value

Value excluding VAT: £2,975,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

24

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As stated in the procurement documents.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As stated in the procurement documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 July 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

Atamis: Interested providers will be able to view this notice via the 'Live Opportunities' list on the e-procurement system, Atamis, available on the following link: <https://health-family.force.com/s/Welcome>

In order to submit a bid, you will need to be registered on the e-procurement system and 'express an interest', and then complete a response as specified within the procurement documents.

On registration, please include at least two contacts to allow for access to the system in times of absence.

The services are subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015. This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

The contracting authorities intend to observe the provisions and 10 day standstill period described in the Public Contracts Regulations 2015. Unsuccessful Bidders and applicants will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the Bidder/applicant was unsuccessful. Deadlines for lodging appeals should be in accordance with the Regulations.