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Not applicable

Development and Support for CRM Dynamics

York St John University

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-016310

Procurement identifier (OCID): ocds-h6vhtk-0469fc

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Section I: Contracting authority/entity

I.1) Name and addresses

York St John University

Lord Mayors Walk

York

YO31 7EX

Email

procurement@yorksja.ac.uk

Telephone

+44 1904876553

Country

United Kingdom

Region code

UKE21 - York

National registration number

04498683

Internet address(es)

Main address

www.yorks.ac.uk

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Development and Support for CRM Dynamics

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The University requires a partner to support the University with the continued development of its Microsoft Dynamics CRM platform to meet the needs of four strategic initiatives: the student hub; student wellbeing; student funding; and CRM communications, the student hub initiative is a high priority.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-000000](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

II.1.4)

Place of text to be modified

Short Description

Instead of

Text

The University requires a partner to support the University with the continued development of its Microsoft Dynamics CRM platform to meet the needs of four strategic initiatives; the student hub, student wellbeing, student funding and CRM communications.

Read

Text

The University requires a partner to support the University with the continued development of its Microsoft Dynamics CRM platform to meet the needs of four strategic initiatives: the student hub; student wellbeing; student funding; and CRM communications, the student hub initiative is a high priority.

VII.2) Other additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://neupc.delta-esourcing.com/tenders/UK-UK-York:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./KGXFC6W8G3>

To respond to this opportunity, please click here:

<https://neupc.delta-esourcing.com/respond/KGXFC6W8G3>

GO Reference: GO-2024523-PRO-26200167

