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Not applicable

## **Development and Support for CRM Dynamics**

York St John University

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-016310

Procurement identifier (OCID): ocds-h6vhtk-0469fc

Published 23 May 2024, 12:05pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

York St John University

Lord Mayors Walk

York

YO31 7EX

#### **Email**

[procurement@yorksja.ac.uk](mailto:procurement@yorksja.ac.uk)

#### **Telephone**

+44 1904876553

#### **Country**

United Kingdom

#### **Region code**

UKE21 - York

**National registration number**

04498683

**Internet address(es)**

Main address

[www.yorks.ac.uk](http://www.yorks.ac.uk)

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Development and Support for CRM Dynamics

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The University requires a partner to support the University with the continued development of its Microsoft Dynamics CRM platform to meet the needs of four strategic initiatives: the student hub; student wellbeing; student funding; and CRM communications, the student hub initiative is a high priority.

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**Section VI. Complementary information**

**VI.6) Original notice reference**

Notice number: [2024/S 000-000000](#)

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**Section VII. Changes**

## **VII.1) Information to be changed or added**

### **VII.1.2) Text to be corrected in the original notice**

Section number

II.1.4)

Place of text to be modified

Short Description

Instead of

Text

The University requires a partner to support the University with the continued development of its Microsoft Dynamics CRM platform to meet the needs of four strategic initiatives; the student hub, student wellbeing, student funding and CRM communications.

Read

Text

The University requires a partner to support the University with the continued development of its Microsoft Dynamics CRM platform to meet the needs of four strategic initiatives: the student hub; student wellbeing; student funding; and CRM communications, the student hub initiative is a high priority.

## **VII.2) Other additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://neupc.delta-esourcing.com/tenders/UK-UK-York:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./KGXFC6W8G3>

To respond to this opportunity, please click here:

<https://neupc.delta-esourcing.com/respond/KGXFC6W8G3>

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