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Tender

## **Procurement for a Virtual Care Digital Platform Solution to Surrey Heartlands ICB**

NHS SURREY HEARTLANDS ICB

F02: Contract notice

Notice identifier: 2023/S 000-016305

Procurement identifier (OCID): ocids-h6vhtk-03d4ca

Published 8 June 2023, 2:22pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS SURREY HEARTLANDS ICB

360 Bristol - Three Six Zero

Bristol

BS1 3NX

#### **Contact**

Lisa Chivers (SCW)

#### **Email**

[lisachivers@nhs.net](mailto:lisachivers@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKJ2 - Surrey, East and West Sussex

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.nhsglos.nhs.uk/about-us/who-we-are-and-what-we-do/contact-us/>

Buyer's address

<https://health-family.force.com/s/Welcome>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Procurement for a Virtual Care Digital Platform Solution to Surrey Heartlands ICB

Reference number

WA13996

#### **II.1.2) Main CPV code**

- 72260000 - Software-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Surrey Heartlands Integrated Care Board seeks to commission a digital platform solution to support the delivery of a patient-centred model, to deliver multi-disciplinary and collaborative health services. The system should be agile and have the flexibility to respond to evolving technology and operational requirements as these emerge.

Surrey Heartlands is seeking a digital platform solution which is clinical pathway agnostic, across an age and care continuum. The platform will provide the interface between patients and clinicians with the ability to enable remote monitoring.

Surrey Heartlands ICB are seeking to procure a digital platform to cover an initial 200 Virtual Ward Beds and in addition, to reserve the right to commission further services from the successful provider covering:

- wearable remote monitoring devices and associated connectivity to the platform
- incorporation of existing patients
- additional virtual ward beds

It is a requirement that the Digital Platform is implemented and operational in each of the four Places within 12 weeks of contract start date of 1 September 2023 and this is estimated to be by 31 December 2023. The digital platform is therefore estimated to be implemented and fully operational by 31 December 2023.

The Contract term will be 24 months initially, with the option to extend by any further period or periods up to a maximum of 36 months. The Contract is planned to commence on 1 September 2023.

The annual value is £595,000 with a total contract value of £2.975M

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

Atamis: Interested providers will be able to view this notice via the 'Live Opportunities' list on the e-procurement system, Atamis, available on the following link: <https://health-family.force.com/s/Welcome>

Bids must be received via the Atamis e-procurement system by no later than midday 7 July 2023

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,975,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract term will be 24 months initially, with the option to extend by any further period or periods up to a maximum of 36 months.

#### **II.2.14) Additional information**

The services are subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015.

This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As stated in the procurement documents.

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

As stated in the procurement documents.

Minimum level(s) of standards possibly required

As stated in the procurement documents.

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As stated in the procurement documents.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 July 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

7 July 2023

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No



## **VI.3) Additional information**

Atamis: Interested providers will be able to view this notice via the 'Live Opportunities' list on the e-procurement system, Atamis, available on the following link: <https://health-family.force.com/s/Welcome>

In order to submit a bid, you will need to be registered on the e-procurement system and 'express an interest', and then complete a response as specified within the procurement documents.

On registration, please include at least two contacts to allow for access to the system in times of absence.

The services are subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015. This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

The contracting authorities intend to observe the provisions and 10 day standstill period described in the Public Contracts Regulations 2015. Unsuccessful Bidders and applicants will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the Bidder/applicant was unsuccessful. Deadlines for lodging appeals should be in accordance with the Regulations.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

London

Country

United Kingdom