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Contract

## High Court Enforcement Services Framework

SEVERN TRENT WATER LIMITED  
Hafren Dyfrdwy Cyfyngedig

F06: Contract award notice – utilities  
Notice identifier: 2023/S 000-016302  
Procurement identifier (OCID): ocds-h6vhtk-03951c  
Published 8 June 2023, 2:18pm

### Section I: Contracting entity

#### I.1) Name and addresses

SEVERN TRENT WATER LIMITED

2 St. Johns Street

COVENTRY

CV12LZ

#### Contact

Sarah Griffiths-Jones

#### Email

[sarah.griffiths-jones@severntrent.co.uk](mailto:sarah.griffiths-jones@severntrent.co.uk)

#### Telephone

+44 2477716919

#### Country

United Kingdom

**Region code**

UKG33 - Coventry

**Companies House**

02366686

**Internet address(es)**

Main address

<https://www.stwater.co.uk>

**I.1) Name and addresses**

Hafren Dyfrdwy Cyfyngedig

Packsaddle Wrexham Road, Rhostyllen

WREXHAM

LL14 4EH

**Email**

[sarah.griffiths-jones@severntrent.co.uk](mailto:sarah.griffiths-jones@severntrent.co.uk)

**Country**

United Kingdom

**Region code**

UKL - Wales

**Companies House**

03527628

**Internet address(es)**

Main address

<http://www.hdcymru.co.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

High Court Enforcement Services Framework

Reference number

2023/S 000-000207

#### **II.1.2) Main CPV code**

- 75231100 - Law-courts-related administrative services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The provision of High Court enforcement services (the collection of outstanding water debt).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,900,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79940000 - Collection agency services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The appointment of a panel of High Court Enforcement Officers to collect outstanding water debt as follows:

- (i) Applying for County Court Judgments to be transferred to the High Court. This is called the Transfer Up Process, (TUP). If successful, the court issues a writ of control and
- (ii) Enforcement. This is "enforcing the writ of control", i.e., collecting the debt

#### **II.2.5) Award criteria**

Quality criterion - Name: Treating customers fairly / Weighting: 15%

Quality criterion - Name: Managing vulnerability & affordability / Weighting: 15%

Quality criterion - Name: Contract set-up / Weighting: 10%

Quality criterion - Name: Account management / Weighting: 15%

Quality criterion - Name: Innovation / Weighting: 15%

Quality criterion - Name: Payment processing / Weighting: 15%

Quality criterion - Name: Use of Technology / Weighting: 15%

Cost criterion - Name: not applicable / Weighting: 0%

#### **II.2.11) Information about options**

Options: Yes

Description of options

4 12 month extension options

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-000207](#)

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## **Section V. Award of contract**

### **Title**

High Court Enforcement Services Framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 June 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Marston Holdings Limited

Birmingham

B32JR

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04305487

The contractor is an SME

No

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## **Section V. Award of contract**

### **Title**

High Court Enforcement Services Framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 June 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

BRISTOW & SUTOR

Redditch

B98 0FL

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01431688

The contractor is an SME

No



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## **Section V. Award of contract**

### **Title**

High Court Enforcement Services Framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 June 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

JUST DIGITAL MARKETPLACE LIMITED

Bristol

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12146925

The contractor is an SME

No

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Severn Trent Water Limited

Coventry

CV1 2LZ

Country

United Kingdom