

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016302-2023>

Contract

High Court Enforcement Services Framework

SEVERN TRENT WATER LIMITED
Hafren Dyfrdwy Cyfyngedig

F06: Contract award notice – utilities
Notice identifier: 2023/S 000-016302
Procurement identifier (OCID): ocds-h6vhtk-03951c
Published 8 June 2023, 2:18pm

Section I: Contracting entity

I.1) Name and addresses

SEVERN TRENT WATER LIMITED

2 St. Johns Street

COVENTRY

CV12LZ

Contact

Sarah Griffiths-Jones

Email

sarah.griffiths-jones@severntrent.co.uk

Telephone

+44 2477716919

Country

United Kingdom

Region code

UKG33 - Coventry

Companies House

02366686

Internet address(es)

Main address

<https://www.stwater.co.uk>

I.1) Name and addresses

Hafren Dyfrdwy Cyfyngedig

Packsaddle Wrexham Road, Rhostyllen

WREXHAM

LL14 4EH

Email

sarah.griffiths-jones@severntrent.co.uk

Country

United Kingdom

Region code

UKL - Wales

Companies House

03527628

Internet address(es)

Main address

<http://www.hdcymru.co.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

High Court Enforcement Services Framework

Reference number

2023/S 000-000207

II.1.2) Main CPV code

- 75231100 - Law-courts-related administrative services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of High Court enforcement services (the collection of outstanding water debt).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,900,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79940000 - Collection agency services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The appointment of a panel of High Court Enforcement Officers to collect outstanding water debt as follows:

(i) Applying for County Court Judgments to be transferred to the High Court. This is called the Transfer Up Process, (TUP). If successful, the court issues a writ of control and

(ii) Enforcement. This is "enforcing the writ of control", i.e., collecting the debt

II.2.5) Award criteria

Quality criterion - Name: Treating customers fairly / Weighting: 15%

Quality criterion - Name: Managing vulnerability & affordability / Weighting: 15%

Quality criterion - Name: Contract set-up / Weighting: 10%

Quality criterion - Name: Account management / Weighting: 15%

Quality criterion - Name: Innovation / Weighting: 15%

Quality criterion - Name: Payment processing / Weighting: 15%

Quality criterion - Name: Use of Technology / Weighting: 15%

Cost criterion - Name: not applicable / Weighting: 0%

II.2.11) Information about options

Options: Yes

Description of options

4 12 month extension options

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-000207](#)

Section V. Award of contract

Title

High Court Enforcement Services Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Marston Holdings Limited

Birmingham

B32JR

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04305487

The contractor is an SME

No

Section V. Award of contract

Title

High Court Enforcement Services Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BRISTOW & SUTOR

Redditch

B98 0FL

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01431688

The contractor is an SME

No

Section V. Award of contract

Title

High Court Enforcement Services Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

JUST DIGITAL MARKETPLACE LIMITED

Bristol

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12146925

The contractor is an SME

No

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Severn Trent Water Limited

Coventry

CV1 2LZ

Country

United Kingdom