

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016285-2025>

Contract

## **Tender for the provision of the Integrated Community Equipment Service (ICES)**

Herefordshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-016285

Procurement identifier (OCID): ocds-h6vhtk-04b633

Published 22 April 2025, 3:09pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Herefordshire Council

Council Offices, Plough Lane

Hereford

HR4 0LE

#### **Contact**

Ms Aksana Hironak

#### **Email**

[aksana.hironak@herefordshire.gov.uk](mailto:aksana.hironak@herefordshire.gov.uk)

#### **Telephone**

+44 1432383575

**Country**

United Kingdom

**Region code**

UKG11 - Herefordshire, County of

**Internet address(es)**

Main address

<https://www.herefordshire.gov.uk>

Buyer's address

<https://www.herefordshire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Tender for the provision of the Integrated Community Equipment Service (ICES)

Reference number

DN751886

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Herefordshire Council and NHS Herefordshire and Worcestershire Integrated Care Board (ICB) are seeking to appoint a supplier to deliver its Integrated Community Equipment Service (ICES) to residents of all ages across the county.

The Integrated Community Equipment Service comprises the following main functions:

- 1) Sourcing and purchasing appropriate equipment (core standard equipment and bespoke special equipment)
- 2) Delivery and installation
- 3) Collection, cleaning and recycling
- 4) Service, maintenance and repairs
- 5) Storage

The bidder must also have the appropriate IT systems in place for seamless online ordering and order tracking, account management and logistics planning / management.

Full details are provided within the specification of requirement and the tender documents,

which are available from the Supplying the Southwest Portal.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £9,100,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

### **II.2.4) Description of the procurement**

Herefordshire Council and NHS Herefordshire and Worcestershire Integrated Care Board (ICB) are seeking to appoint a supplier to deliver its Integrated Community Equipment Service (ICES) to residents of all ages across the county.

The Integrated Community Equipment Service comprises the following main functions:

- 1) Sourcing and purchasing appropriate equipment (core standard equipment and bespoke special equipment)
- 2) Delivery and installation
- 3) Collection, cleaning and recycling
- 4) Service, maintenance and repairs
- 5) Storage

The bidder must also have the appropriate IT systems in place for seamless online ordering and order tracking, account management and logistics planning / management.

Full details are provided within the specification of requirement and the tender documents, which are available from the Supplying the Southwest Portal.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 12

Price - Weighting: 38

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-036748](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Nottingham Rehab Limited (trading as NRS Healthcare)

Sherwood House, Cartwright Way, Forest Business Park, Bardon Hill, Coalville,  
Leicestershire, LE67 1UB

Leicestershire

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £9,100,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Herefordshire Council

Hereford

Country

United Kingdom