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Contract

National GAIN Hub Case Management System

The Police and Crime Commissioner for Leicestershire

F03: Contract award notice

Notice identifier: 2025/S 000-016280

Procurement identifier (OCID): ocds-h6vhtk-0505bd

Published 22 April 2025, 3:00pm

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Leicestershire

St Johns

Leicester

LE192BX

Contact

Simran Gill

Email

simran.gill@leics.police.uk

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.leics.police.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National GAIN Hub Case Management System

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

The National GAIN Hub require:

- A case management solution that is cloud based and can meet the cyber security requirements of Police Digital Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £46,351

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

We require:

An 11-license package (concurrent) on the Software as a Service (SaaS) cloud system.

The supporting Cloud based service on the multi tenanted platform. We estimate that 25GB of data will meet the Hub requirements.

The professional services of your organisation to carry out the scoping and configuration to fit the Hubs requirements.

A training package which allows the hub staff to cascade training to other ROCU regional users of the system (in person / teams).

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This contract was awarded through CCS G-Cloud and therefore is a permitted direct award, following the guidelines provided by CCS.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

CONT0436

Title

National GAIN Hub Case Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 April 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Geoff Smith Associates Ltd

Leicestershire

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03342175

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £46,351

Total value of the contract/lot: £46,351

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Police and Crime Commissioner for Leicestershire

Leicester

Country

United Kingdom