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Award

## **Provision of Communicator Guide and Intervenor Services**

Hertfordshire County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-016259

Procurement identifier (OCID): ocds-h6vhtk-0505ac ([view related notices](#))

Published 22 April 2025, 2:18pm

### **Scope**

### **Reference**

HCC2516830

### **Description**

This is an 18 month contract to provide communicator guide and intervenor services. Communicator guides work with people who acquire deafblindness, helping them with everyday tasks such as shopping, going to the doctors and going to the gym. The guides are trained in safe guiding skills to support with mobility. They will help the Deafblind person to adjust to life as their eyesight and hearing gets worse. For example, they might train the person to use hands-on signing or the Deafblind manual alphabet. Intervenor work with children and adults who have had deafblindness from birth. Their role is similar to a communicator guide but they will also help to develop a special communication system.

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## **Contract 1**

### **Supplier**

- ACTION DEAFNESS

### **Contract value**

- £904,000 including VAT

Above the relevant threshold

### **Award decision date**

22 April 2025

### **Earliest date the contract will be signed**

2 May 2025

### **Contract dates (estimated)**

- 3 May 2025 to 31 October 2026
- 1 year, 5 months, 29 days

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKH23 - Hertfordshire

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## **Procedure**

### **Procedure type**

Direct award

### **Special regime**

Light touch

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## **Supplier**

### **ACTION DEAFNESS**

- Companies House: 06706042
- Public Procurement Organisation Number: PTBZ-5663-ZVYN

The Peepul Centre

Leicester

LE4 6DP

United Kingdom

Email: [Contracts@actiondeafness.org.uk](mailto:Contracts@actiondeafness.org.uk)

Website: <http://www.actiondeafness.org.uk>

Region: UKF21 - Leicester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

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## **Contracting authority**

### **Hertfordshire County Council**

- Public Procurement Organisation Number: PWJT-5264-WYMY

County Hall

Hertford

SG13 8DQ

United Kingdom

Email: [strategic.procurement@hertfordshire.gov.uk](mailto:strategic.procurement@hertfordshire.gov.uk)

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government