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Contract

## **HPFT Adult Acute Inpatient Service**

Hertfordshire Partnership University NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-016237

Procurement identifier (OCID): ocds-h6vhtk-0505a2

Published 22 April 2025, 1:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire Partnership University NHS Foundation Trust

THE COLONNADES, BEACONSFIELD CLOSE

HATFIELD

AL10 8YE

#### **Contact**

Bailie Curtis

#### **Email**

[bailie.curtis@nhs.net](mailto:bailie.curtis@nhs.net)

#### **Telephone**

+7 855963658

#### **Country**

United Kingdom

**Region code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

<https://www.hpft.nhs.uk/>

Buyer's address

<https://www.hpft.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

HPFT Adult Acute Inpatient Service

**II.1.2) Main CPV code**

- 85110000 - Hospital and related services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Provider Selection Regime Intention to award a contract to an existing provider following the direct award process C.

Existing 10 bed Block Purchase.

Adult and Older Adult Acute inpatient Mental Health beds provide a bed-based, specialised assessment and treatment service for individuals who require an admission for the treatment of an acute mental illness for whom a community service is not a viable option and who have been assessed as requiring admission following a gatekeeping assessment. The majority of people will be formal admissions under the Mental Health Act.

The service will be delivered using therapeutic and evidence-based recovery principles.

The service will:

Offer assessment and treatment within a setting that respects individual rights and allows assessment and treatment to occur in the least restrictive manner possible.

Provide a standard of treatment and care that respects a person's right to privacy and dignity, ensuring a safe and therapeutic environment for those at the most acute and vulnerable stage of illness.

Include the views of the service user and relevant carers in assessments, treatment/care plans, risk management plans, and discharge planning arrangements.

Co-produce care plans with the service users, carers/family/friends (as the service user wishes), promoting self-management approaches within the inpatient setting.

Focus on enabling the service user to return to the community as soon as possible, prioritizing what is needed for a safe discharge from the point of admission.

Adhere to processes driven by the principles of the SAFER bundle for patient flow, including the agreed Predicted Date of Discharge and Clinical Criteria for Discharge.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,917,196.80

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85110000 - Hospital and related services
- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England

#### **II.2.4) Description of the procurement**

Provider Selection Regime Intention to award a contract to an existing provider following the direct award process C.

Existing 10 Bed Block Purchase.

1 Year Contract

01/04/2025 - 31/03/2026

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard 100%

Intention to award a contract to an existing provider following direct award process C

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

PSR Award Process C

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Cygnet Health Care Limited

Nepicar House, London Road, Wrotham Heath, Sevenoaks

Kent

TN15 7RS

Country

United Kingdom

NUTS code

- UKH - East of England

National registration number

02141256

Internet address

<https://www.cygnetgroup.com/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,917,196.80

Lowest offer: £2,917,196.80 / Highest offer: £2,917,196.80 taken into consideration

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the New Procurement Act 2023 do not apply to this award. The standstill period begins on the day after the publication of this notice. Provider representatives must be made to the relevant authority by Friday 2nd May 2025 (Midnight). This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Any written representations should be sent to both of below email address's stated below:

[Charlene.clark1@nhs.net](mailto:Charlene.clark1@nhs.net)

[Bailie.curtis@nhs.net](mailto:Bailie.curtis@nhs.net)

Decision Makers -  
Darrell Barber  
Simon Pattison  
Phill Cave

No Conflict of Interest were disclosed.

Quality & Innovation –

Cygnets Hospital, operated by Cygnets Health Care, holds a CQC overall rating of 'Good', with all assessed domains Safe, Effective, Caring, Responsive, and Well-Led also rated 'Good' in its most recent inspection.

The provider satisfies the criteria and requirements to a sufficient standard. This is demonstrated through the information shared at contract review meetings. These processes offer assurance of the provider's commitment to continuous improvement, learning from lessons learned, and a proactive approach to enhancing service quality and care delivery.

Value –

The provider makes 10 beds available as a block, helping to meet the demand for mental health (MH) beds in Hertfordshire.

By operating under a block contract rather than spot purchasing, the provider delivers better value for money while maintaining the same quality standards. Additionally, by offering MH beds within Hertfordshire and through an established clinical pathway, the provider supports the Trust and wider NHS in reducing inappropriate bed placements. Value is delivered and achieved through block contracts, as opposed to spot purchases, which typically cost more than the rates secured through block contracting.

The provider has the appropriate level of insurance for the services provided.

The provider satisfies the criteria and requirements to a sufficient standard. This is demonstrated through the provider commitment to block contract and value for money, whilst supporting the wider NHS aim of reducing inappropriate bed placements. The price negotiated with the provider are competitive with those on offer from other local providers.

Integration, collaboration and service sustainability –

The provider has demonstrated its ability to collaborate.

By contributing to system-wide MH bed availability, the provider has supported the commissioning trust in reducing pressure on Acute and Emergency Department (ED) services while ensuring patients receive appropriate care in the right setting.

The provider has maintained a longstanding partnership with the commissioning organisation for a few years, consistently delivering MH beds and ensuring service continuity, contributing to the long-term sustainability of MH bed availability in Hertfordshire.

In addition, the provider demonstrates their collaboration with HPFT demonstrating partnership working with our inpatient services, crisis and community services through

planned admissions, facilitating and access to ward rounds and safe discharge planning. Their clinical team works closely with ours to review bed capacity and patient needs on a weekly basis.

The provider satisfies the criteria and requirements to a sufficient standard, demonstrated through its commitment to MH bed availability, active collaboration, and continuous service improvement. By sustaining a reliable MH bed provision within Hertfordshire, the provider supports system-wide stability, enhances patient access to care, supporting reduced pressure on Acute and Emergency Department (ED)

Improving access, reducing health inequalities and facilitating choice –

The provider has maintained a longstanding partnership with the commissioning organisation for a few years, consistently delivering MH beds and ensuring service continuity. This contributes to the long-term sustainability of MH bed availability in Hertfordshire.

The provider's provision of additional beds ensures timely access to the appropriate level of care, supporting patients in receiving the right care at the right time and reducing disparities in access to services, supporting the reduction in disparity of available beds across Hertfordshire.

There are no barriers to admission, ensuring that anyone in need of a mental health bed can access one without restriction. This approach guarantees equitable access to care, ensuring that all patients receive the support they require when they need it.

The service is physically based in Stevenage, an area of the county where HPFT has fewer beds. This is an area with good transport links to other parts of the East and North of Hertfordshire

The provider satisfies the criteria and requirements to a sufficient standard, this is demonstrated through the availability of beds supporting timely access to MH beds for patients and by the geographical location of the service in Stevenage

Social Value -

Cygnnet operates within the local area, providing mental health (MH) beds and recruiting staff from within the county, thus contributing to the local economy. This approach enhances access to care while supporting local employment.

Cygnnet is committed to delivering social value through a strong focus on equality, environmental sustainability, and wider societal benefits.

As outlined in Cygnnet's carbon reduction plan and Co-Sustain initiative, it's evident Cygnnet's commit to social value.

Promoting Equality: Cygnnet prioritises co-production, ensuring that service users and carers have an active role in shaping services. Through initiatives like Co-Sustain, we empower individuals to contribute to sustainability efforts while promoting inclusion and shared decision-making.

Environmental Sustainability: Cygnnet Net Zero Carbon Reduction Plan outlines clear steps to reduce their carbon footprint, including energy efficiency measures, waste reduction, and sustainable procurement practices. Cygnnet are dedicated to long-term environmental responsibility and aligning with national sustainability goals.



The provider satisfies the criteria and requirements to a sufficient standard. The provider demonstrates a strong commitment to the local community by operating within the area and recruiting locally, thus contributing to the local economy and through its dedicated report and plan.

The provider was assessed against the basic selection criteria using available information from CQC website and recent most inspection outcome, Contract Review Meeting reporting. This evaluation ensured a well-informed assessment of the provider against the selected criteria.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>