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Planning

Lincolnshire Wellbeing Services

Lincolnshire County Council

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2023/S 000-016230

Procurement identifier (OCID): ocids-h6vhtk-03d498

Published 8 June 2023, 9:11am

Section I: Contracting authority

I.1) Name and addresses

Lincolnshire County Council

County Offices, Newland

Lincoln

LN1 1YL

Contact

Mrs Marie Kaempfe-Rice

Email

marie.kaempfe-rice@lincolnshire.gov.uk

Telephone

+44 1522554087

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Wellbeing Preventative Services - Health and Social Care

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lincolnshire Wellbeing Services

Reference number

DN673071

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Lincolnshire Wellbeing Service is preventative, it aims to;

- improve or prevent the deterioration of individuals health, wellbeing and overall quality of life;
- enhance independence, improve individuals' ability to self-care and access appropriate supporting structures and community resources;
- reduce or delay escalation to statutory support services.

The current service provides support for those experiencing ill health and living with disability, supports people with financial advice, changing medical needs, bereavement and loneliness. As a preventative service, it also keeps people out of hospital and other urgent services by improving access to support and community resources.

II.1.5) Estimated total value

Value excluding VAT: £15,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

The current service consists of six components:

- Assessment (4 or more triggers for an individual to be eligible)
- Generic Support (4 or more triggers for an individual to be eligible)
- Hospital and care in-reach
- Small aids and adaptations (4 or more triggers an individual to be eligible)
- Resettlement
- Telecare Emergency response

Recent additions to the service have included:

- Hospital Housing Link Workers (HHLWs) now called Hospital and Housing Development Officers
- Support to emergency response, including localised flooding and Ukraine resettlement

The service seeks to support people make improvements in the following outcome areas:

- Manage money
- Participate actively in society
- Make or maintain social contact
- Improve physical health
- Improve mental health and wellbeing
- Reduce substance misuse

- Improve independence
- Stay safe.

II.2.14) Additional information

Lincolnshire County Council (LCC) is in the process of assessing the best way in which to re-commission its Wellbeing Services. To that end we are seeking to understand the market's preferred approach to a number of important issues to inform the decision-making process.

If you are interested in feeding into this initial market engagement process, the completion of a market engagement questionnaire would be appreciated. The questionnaire contains a series of questions upon which we would like to understand the providers preferred approach to the delivery of these services.

You can obtain a questionnaire from marie.kaempfe-rice@lincolnshire.gov.uk. Please return completed questionnaires by Friday 23rd June 2023.

II.3) Estimated date of publication of contract notice

21 December 2023