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Award

## **Community Connectors**

NHS Wales Shared Services Partnership

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-016226

Procurement identifier (OCID): ocds-h6vhtk-03d495

Published 8 June 2023, 8:42am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership

Cardiff and Vale University Health Board, 2nd Floor Woodland House, Maes Y Coed Road, Heath

Cardiff

CF14 4HH

#### **Email**

[jane.boult@wales.nhs.uk](mailto:jane.boult@wales.nhs.uk)

#### **Telephone**

+44 02921834657

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

[http://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Community Connectors

Reference number

CAV-STA (23-24) 15

**II.1.2) Main CPV code**

- 85323000 - Community health services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Cardiff and Vale University Health Board have a requirement to award contract to Cardiff Mind to continue the Community Connector activities that are contracted until the

end of June 2023. Cardiff Mind are currently providing the service in the South and East Cardiff Cluster. The uptake has been slow but this is an area where projects are notoriously difficult to embed. The engagement with the Community Connectors has increased and it is felt that any disruption in service would inevitably have an impact on the patients. The Locality covered by this contract has high deprivation in the area and Locality is very culturally diverse, with a range of BAME communities and other hard to reach groups- including Travellers, the Homeless and Sex Workers. The Locality also provides for the needs of Asylum seekers who are accommodated in centralised areas around the centre of the city. Any further requirements if the pilot is to be extended beyond the optional extension provision will be done so via a competitive tender with the understanding that TUPE may apply.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £216,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

#### **II.2.4) Description of the procurement**

The life expectation of people living in the southern area of Cardiff is 11 years less than Clusters in North and West Cardiff. The population in this Locality is very culturally diverse, with a range of BAME communities and other hard to reach groups- including Travellers, the Homeless and Sex Workers. The Locality also provides for the needs of Asylum seekers who are accommodated in centralised areas around the centre of the city.

It is proposed that the model will continue to involve the following key elements:-

Each Cluster will be designated a named Community Connector/s, who will be visible within each of the practices at least once a week/once every 2 weeks (for larger clusters) and available to accept referrals Monday-Friday (exclusive of bank holidays)

The GP practice staff will be able to refer appropriate patients to the Community Connector/s as a single point of access/signposting to wider third sector/community based

organisations/services relevant to their health and wellbeing needs

The Community Connector/s will also accept self-referrals from patients registered with the practices that they support.

The Community Connector/s will be responsible for supporting the individual to make contact/access these services, where required- it is anticipated that the average level of contacts per patient will be 2, however, there is the potential that some more vulnerable individuals may need more support. The level of demand for the service is currently unknown- however, potentially the level of total referrals may be circa 3500-4000 per year (combined total for all 3 clusters)

The Community Connector will act as an expert resource to practice based staff regarding availability of local support services, community groups.

The Community Connector will act as a point of contact for patients should they have any queries following onward signposting

The Community Connector will be required to feedback to GP practices on the outcome of their involvement with the patient

The Community Connectors should identify and report on any gaps in service provision

The model that is introduced in each of the 3 clusters will need to be bespoke to the cultural and socio-economic needs of the populations served- this includes consideration of language needs

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed

below

- The procurement falls outside the scope of application of the regulations

Explanation:

Cardiff Mind are currently providing the service in the South and East Cardiff Cluster. The uptake has been slow but this is an area where projects are notoriously difficult to embed.

Due to the high deprivation in the area and Locality is very culturally diverse, with a range of BAME communities and other hard to reach groups- including Travellers, the Homeless and Sex Workers. The Locality also provides for the needs of Asylum seekers who are accommodated in centralised areas around the centre of the city. The engagement with the Community Connectors has increased and it is felt that any disruption in service would inevitably have an impact on the patients.

The contract is required to further demonstrate the benefits of the Community Connectors which include:

Building effective relationships between GP Practices and the community

Maximising the strength and capability of community assets as an alternative to traditional health care

Achieving sustainable change in terms of the way that people choose support by which to manage their health and wellbeing at a community level

Targeting the most hard to reach, taking account of the cultural diversity and bespoke population needs- this should also be taken into account in terms of staff employment

Opportunities for co-production will be maximised

Fully compliant Procurement process

Aligns with the 5 ways of working and a Healthier Wales Objective under the Well Being Future Generations Act

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

## **Contract No**

CAV-STA (23-24) 15

A contract/lot is awarded: Yes

## **V.2) Award of contract/concession**

### **V.2.1) Date of conclusion of the contract**

7 June 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor/concessionaire**

Cardiff Mind Ltd

166 Newport Road

cardiff

cf241dl

Telephone

+44 2920402040

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor/concessionaire is an SME

Yes

### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £216,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Please note additional information on this procurement:

1. The Contracting Authority reserves the right to award the contract in whole, in part or annul the tendering process and not award any contract.
2. Bidders should note that they will be required to enter into NHS terms and conditions of contract and that save for matters of clarification or consistency the Contracting Authority will not negotiate the terms.
3. Bidders should note that NHS Shared Services Partnership - Procurement Services is acting on behalf of Cardiff and Vale UHB

(WA Ref:132212)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope->

[and-remit](#)

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Authority will allow a minimum 10 calendar day standstill period between notifying the award decision and awarding the contract. Should additional information be required from the addressee in section 1.1 Aggrieved parties who have been harmed or are at risk of harm by breach of the procurement rules have the right to take action in the High Court (England and Wales). Any such action is subject to strict time limits in accordance with the Public Contracts (Amendments) Regulations 2015.