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Contract

## **HPFT Adult Acute Inpatient Service**

Hertfordshire Partnership University NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-016188

Procurement identifier (OCID): ocds-h6vhtk-050582

Published 22 April 2025, 11:47am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire Partnership University NHS Foundation Trust

THE COLONNADES, BEACONSFIELD CLOSE

HATFIELD

AL10 8YE

#### **Contact**

Bailie Curtis

#### **Email**

[bailie.curtis@nhs.net](mailto:bailie.curtis@nhs.net)

#### **Telephone**

+7 855963658

#### **Country**

United Kingdom

**Region code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

<https://www.hpft.nhs.uk/>

Buyer's address

<https://www.hpft.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

HPFT Adult Acute Inpatient Service

**II.1.2) Main CPV code**

- 85110000 - Hospital and related services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Provider Selection Regime Intention to award a contract to an existing provider following the direct award process C.

Existing 10 bed Block Purchase.

Adult and Older Adult Acute inpatient Mental Health beds provide a bed-based, specialised assessment and treatment service for individuals who require an admission for the treatment of an acute mental illness for whom a community service is not a viable option and who have been assessed as requiring admission following a gatekeeping assessment. The majority of people will be formal admissions under the Mental Health Act.

The service will be delivered using therapeutic and evidence-based recovery principles.

The service will:

Offer assessment and treatment within a setting that respects individual rights and allows assessment and treatment to occur in the least restrictive manner possible.

Provide a standard of treatment and care that respects a person's right to privacy and dignity, ensuring a safe and therapeutic environment for those at the most acute and vulnerable stage of illness.

Include the views of the service user and relevant carers in assessments, treatment/care plans, risk management plans, and discharge planning arrangements.

Co-produce care plans with the service users, carers/family/friends (as the service user wishes), promoting self-management approaches within the inpatient setting.

Focus on enabling the service user to return to the community as soon as possible, prioritizing what is needed for a safe discharge from the point of admission.

Adhere to processes driven by the principles of the SAFER bundle for patient flow, including the agreed Predicted Date of Discharge and Clinical Criteria for Discharge.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,758,801.40

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85110000 - Hospital and related services
- 85110000 - Hospital and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England

#### **II.2.4) Description of the procurement**

Provider Selection Regime Intention to award a contract to an existing provider following the direct award process C.

Existing 10 Bed Block Purchase.

1 Year Contract

01/04/2025 - 31/03/2026

£2,758,801.40

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard 100%

Intention to award a contract to an existing provider following direct award process C

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

PSR Award Process C

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Nouvita Healthcare limited

33-35 Wellfield Road

Hatfield

AL10 0BY

Country

United Kingdom

NUTS code

- UKH - East of England

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,758,801.40

Total value of the contract/lot: £2,758,801.40

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## Section VI. Complementary information

### VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the New Procurement Act 2023 do not apply to this award. The standstill period begins on the day after the publication of this notice. Provider representatives must be made to the relevant authority by Friday 2nd May 2025 (Midnight). This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Any written representations should be sent to both of below email address's stated below:

[Charlene.clark1@nhs.net](mailto:Charlene.clark1@nhs.net)

[Bailie.curtis@nhs.net](mailto:Bailie.curtis@nhs.net)

Decision Makers -

Darrell Barber

Simon Pattison

Phill Cave

No Conflict of Interest were disclosed.

Quality & Innovation –

Baldock Manor, operated by Nouvita Limited, holds a CQC overall rating of 'Good', with all assessed domains Safe, Effective, Caring, Responsive, and Well-Led also rated 'Good' in its most recent inspection.

The provider demonstrates a strong commitment to quality and continuous improvement through monthly and quarterly contract review meetings, where they share a wide range of quality and performance data. This includes detailed training reports, ensuring staff receive appropriate and up-to-date training to maintain good standards of care.

Baldock Manor's commitment to service development is evident through its ongoing improvement plans, with regular progress updates. A key example is its proactive adoption of a Trauma-Informed Approach, ensuring all staff receive relevant training. These improvement plans highlight the provider's focus on enhancing care quality through policy and practice changes.

The provider actively seeks feedback from patients, carers, and staff through contract review meetings, staff surveys, and dedicated forums for carers and service users. Similar approaches like 'You Said, We Did' have been adopted, allowing for meaningful engagement and responsive service improvements where appropriate and safe.

The provider has effective systems in place for care coordination and MDT meetings held. They work to align their service delivery with ours and have access to an MDT—including OT, Psychology, and other specialists to enhance patient care.

The provider satisfies the criteria and requirements to a sufficient standard. This is demonstrated through the information shared at contract review meetings, via the regular updates and reports provided. These processes offer assurance of the provider's commitment to continuous improvement, learning from lessons learned, and a proactive approach to enhancing service quality and care delivery.

Value –

The provider makes 10 beds available as a block, helping to meet the demand for mental health (MH) beds in Hertfordshire.

By operating under a block contract rather than spot purchasing, the provider delivers better value for money while maintaining the same quality standards. Additionally, by offering MH beds within Hertfordshire and through an established clinical pathway, the provider supports the Trust and wider NHS in reducing inappropriate bed placements. Value is delivered and achieved through block contracts, as opposed to spot purchases, which typically cost more than the rates secured through block contracting.

The provider has the appropriate level of insurance for the services provided.

The provider satisfies the criteria and requirements to a sufficient standard. This is demonstrated through the provider commitment to block contract and value for money, whilst supporting the wider NHS aim of reducing inappropriate beds placements.

Integration, collaboration and service sustainability

The provider has demonstrated its ability to collaborate, as evidenced by contract review meetings where service development and improvement plans have been co-produced with the commissioning organisation. (Example; Expert by Experience Staff involvement, Co-produced training with patients etc.) Additionally, the provider has effectively integrated into the wider clinical pathway for mental health (MH) beds and providing available beds when required.

By contributing to system-wide MH bed availability, the provider has supported the commissioning trust in reducing pressure on Acute and Emergency Department (ED) services while ensuring patients receive appropriate care in the right setting.

The provider has maintained a longstanding partnership with the commissioning organisation for a few years, consistently delivering MH beds and ensuring service continuity, contributing to the long-term sustainability of MH bed availability in Hertfordshire.

In addition, the provider demonstrates their collaboration with HPFT demonstrating partnership working with our inpatient services, crisis and community services through planned admissions, facilitating and access to ward rounds and safe discharge planning. Their clinical team works closely with ours to review bed capacity and patient needs on a weekly basis.

The provider satisfies the criteria and requirements to a sufficient standard, demonstrated through its commitment to MH bed availability, active collaboration, and continuous service improvement. By sustaining a reliable MH bed provision within Hertfordshire, the provider supports system-wide stability, enhances patient access to care, and contributes

to the long-term resilience of mental health services, whilst supporting reduced pressure on Acute and Emergency Department (ED)

Improving access, reducing health inequalities and facilitating choice

The provider has maintained a longstanding partnership with the commissioning organisation for a few years, consistently delivering MH beds and ensuring service continuity. This contributes to the long-term sustainability of MH bed availability in Hertfordshire.

Additionally, the provider focuses on meeting the needs of older adults, accepting patients aged 55+, and offering increased bed availability for this group.

The provider's provision of additional beds ensures timely access to the appropriate level of care, supporting patients in receiving the right care at the right time and reducing disparities in access to services.

There are no barriers to admission, ensuring that anyone in need of a mental health bed can access one without restriction. This approach guarantees equitable access to care, ensuring that all patients receive the support they require when they need it.

The service is based in Baldock, in an area of the county with fewer HPFT beds. There are good transport links (roads, train station in the town) to other parts of Hertfordshire. The provider satisfies the criteria and requirements to a sufficient standard, this is demonstrated through the availability of beds supporting timely access to MH beds for patients and the geographical location of the service in Baldock

### Social Value

Nouvita operates within the local area, providing mental health (MH) beds and recruiting staff from within the county, thus contributing to the local economy and promoting community wellbeing. This approach enhances access to care while supporting local employment.

The provider has also demonstrated a strong commitment to environmental sustainability through its Net Zero Carbon Reduction Plan. Nouvita has set ambitious targets to reduce its Scope 1 and 2 emissions by 2035, aiming to achieve net-zero status for direct and indirect emissions. The provider is proactively taking steps to minimise its environmental impact and contribute to the long-term sustainability of the healthcare sector.

Through these efforts, Nouvita not only improves the economic and social well-being of the area but also promotes environmental sustainability.

The provider satisfies the criteria and requirements to a sufficient standard. The provider demonstrates a strong commitment to the local community by operating within the area and recruiting locally, thus contributing to the local economy and improving access to care. Their proactive approach to environmental sustainability, with a clear Net Zero Carbon Reduction Plan, further underscores their dedication to reducing their environmental impact.

The provider was assessed against the basic selection criteria using available information from CQC website and recent most inspection outcome, Contract Review Meeting reporting. This evaluation ensured a well-informed assessment of the provider against the

selected criteria.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>