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Planning

HCC - 02/26 - Preliminary Market Engagement (PME) for Reablement and Support at Home Lead Providers

Hertfordshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-016184

Procurement identifier (OCID): ocds-h6vhtk-065a58

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Scope

Reference

HCC - PME RSH

Description

The current Strategic Lead Provider contracts encompass both Reablement and Support at Home (Domiciliary care) services. These contracts are due to cease 31st March 2027.

Reablement services support individuals in their homes following hospital discharge, illness, or acute episodes, aiming to restore confidence and independence. These services are non-chargeable for up to four weeks (six in exceptional cases) and are delivered without a Care Act eligibility assessment, helping to prevent long-term dependency. There is currently a single Lead provider in each district for Reablement.

Support at Home delivers ongoing social care to those meeting Care Act eligibility, based on a Connected Lives assessment. Services are delivered in an enabling manner and may be chargeable following a financial assessment. Individuals with continuing needs

following Reablement transition into Support at Home services. Support at home is commissioned via a two-tier model, where the lead provider received first refusal of all Support at Home packages in their district.

As the Council faces significant financial pressures it is imperative to tender services that reflect Hertfordshire Adult Care Services' vision to support independence, reduce care needs and apply the Connected Lives model to connect people to their communities.

Please refer to the PME Document for full information

Contract dates (estimated)

- 1 April 2027 to 31 March 2030
- Possible extension to 31 March 2032
- 5 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
 - 85300000 - Social work and related services
 - 85310000 - Social work services
 - 85312000 - Social work services without accommodation
 - 85320000 - Social services
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Engagement

Engagement deadline

9 March 2026

Engagement process description

The Council is carrying out PME in relation to this project. The Council will consider the feedback received to help inform the Council's options, requirements and further decision making. For the avoidance of doubt, this stage of the project is not part of a formal procurement process and the Council is not committing, at this stage, to carrying out such a process.

Participation or non-participation in the PME shall not prevent any supplier participating in a potential future procurement, nor is it intended that any information supplied as part of the PME shall place any supplier at an advantage in a potential procurement process.

Participation in the PME will be at each organisation's own cost. No expense in responding to this PME will be reimbursed by the Council.

To access the PME documentation please visit the Council's e-tendering system Supply Hertfordshire, run by Intend at <https://in-tendhost.co.uk/supplyhertfordshire> and follow the on-screen guidance.

To participate in this PME, organisations must return their completed Supplier Questionnaire (Appendix A of the PME Document), together with any supporting documents, through the Correspondence area of this project by the return deadline of 12.00 Noon on 9th March 2026, as per the PME documentation and e-tendering system. Supplier Questionnaires received after the deadline may not be reviewed at the Council's sole discretion.

Please make sure that you have submitted your Supplier Questionnaire following the instructions within the PME documentation and e-tendering system. The Council will not be held accountable for any errors made by an organisation in submitting their Supplier Questionnaire.

If you are experiencing problems with the Supply Hertfordshire website, In-Tend offer a help section which includes a dedicated UK support desk which can be contacted via

email: support@in-tend.co.uk or Telephone: +44 1144070065 for any website/technical questions, Monday to Friday, 8:30-17:00.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Publication date of tender notice (estimated)

7 September 2026

Procedure

Special regime

Light touch

Contracting authority

Hertfordshire County Council

- Public Procurement Organisation Number: PWJT-5264-WYMY

Robertson House, Six Hills Way

Stevenage

SG1 2FQ

United Kingdom

Email: strategic.procurement@hertfordshire.gov.uk

Website: <http://www.hertfordshire.gov.uk>

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government