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Not applicable

Diamond Learning Partnership Trust - ICT Managed Service

Diamond Learning Partnership Trust

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-016170

Procurement identifier (OCID): ocds-h6vhtk-034575

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Section I: Contracting authority/entity

I.1) Name and addresses

Diamond Learning Partnership Trust

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<https://diamondlearningtrust.com>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Diamond Learning Partnership Trust - ICT Managed Service

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Diamond Learning Partnership Trust (DLPT) is a Trust of 14 Academies encompassing c.3,461 pupils. These are located in two key areas, around St Neots and the Fens.

As a Trust we work with partners across the sector to seek out, develop, implement and share best practice. This is facilitated through a strong collaborative network of professionals. We believe passionately in sector led improvement and embrace world class systems, maximise sharing of resources, expertise, knowledge and opportunity within the Diamond family and beyond.

Ensuring all children make good or better progress in reading, writing and numeracy will be one of the core purposes. All staff will consistently and energetically use the most effective methods for teaching these basic skills. High quality training, from leading experts in literacy and numeracy teaching, will equip them to do so.

Underpinning this is:

- outstanding day-to-day teaching, assessment and marking of children's work
- first-rate systems for tracking, identifying and celebrating children's progress
- an exciting, relevant and inspiring curriculum so that it meets the needs of all children
- excellent support for every child, so that all children achieve highly regardless of their background
- outstanding, determined, resolute leadership where high expectations are communicated to all
- strong governance where governors and senior leaders set a clear direction and provide strong leadership.

In essence, this procurement is all about identifying a single supplier to provide a fully outsourced managed service. At the sole discretion of the Trust any future schools that the Trust may incorporate into the Trust will also be added to the ICT contract. Any additional schools will co-terminate to the end same end date of the initial contract.

Further details regarding timescales are noted below but in summary this is advertised as a 60 month contract with a maximum 5 year managed service with start and end dates as follows:

- Service start date - 19th December 2022 (1st day of Christmas Holidays 2022)
- Service end date - 18th December 2027

For the purposes of this shortlisting stage bidders should assume that the ITT will include, but not be limited to;

- strategic advice and direction to the Trust regarding ICT
- a 42 week onsite service - Primary Sites
- a 50 week onsite service - King James
- a re-active onsite support service for the Trust administrative and management staff based on 50 weeks pa. (Middlefield x 6 staff / Winhills x 6 staff / Wintringham x 2)
- service desk - full time except Bank Holidays

- local staffing that bidders deem necessary to deliver the SLA. The SLA will apply 24x7x365
- 24 x 7 x 365 remote monitoring and management
- responsibility for design, specification, installation and management of all ICT infrastructure
- supply of goods and services based on an agreed Best Value (BV) approach
- management of all ICT against an agreed SLA
- management of 3rd parties
- relevant monitoring, management, patching and reporting
- training - technical and curriculum as necessary
- expectation that the provider will drive innovation
- risk registers and inventory management
- collective partnership targets aligned to the Trusts objectives
- due diligence for future schools

Bidders should note the following;

- The Trust will provide a standard contract as part of the ITT Pack
- There is expected to be a requirement for TUPE

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2022/S 000-016080](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

Please note that the documents can be found at

<https://diamondlearningtrust.com/invitations-to-tender/>