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Contract

Life Opportunities for Adults in Norfolk - Lot 2 Older People and People with Physical Disabilities (Framework Agreement)

Norfolk County Council

F03: Contract award notice

Notice identifier: 2024/S 000-016156

Procurement identifier (OCID): ocds-h6vhtk-0402f4

Published 22 May 2024, 12:42pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 1DH

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

<https://in-tendhost.co.uk/norfolkcc/asp/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Life Opportunities for Adults in Norfolk - Lot 2 Older People and People with Physical Disabilities (Framework Agreement)

Reference number

NCCT42639.2

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council has added an additional lot to The Life Opportunities Framework Agreement for adults in Norfolk. This new Lot is for the provision of services for Older People, People with Physical Disabilities, and People living with Dementia. We initially opened this Framework for the provision of service for People with Learning Disability and or Autism (PWLDA) under Lot 1, and have now added Lot 2 for Older People, People with Physical Disabilities and People living with Dementia (OP/PD/De).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £95,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85312400 - Welfare services not delivered through residential institutions

- 85312100 - Daycare services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

Norfolk County Council has added a lot to the open framework delivering life opportunities to adults in Norfolk. We initially opened this Framework for the provision of service for People with Learning Disability and or Autism (PWLDA) under Lot 1. We now wish to add Lot 2 for Older People, People with Physical Disabilities and People living with Dementia (OP/PD/De).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The initial term of the Life Opportunities Framework for Adults in Norfolk is for 5 years with the option to be extended by up to 5 years. The value given is an estimate for the whole framework over the entire term.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-002857](#)

Section V. Award of contract

Contract No

NCCT42639.2

Title

Life Opportunities for Adults in Norfolk - Lot 2 Older People and People with Physical Disabilities (Framework Agreement)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 April 2024

V.2.2) Information about tenders

Number of tenders received: 37

Number of tenders received from SMEs: 29

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 37

Number of tenders received by electronic means: 37

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Access Community Trust

Oulton Broad

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Age Concern North Norfolk

Sheringham

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Age Concern Norwich TA Age UK Norwich

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Andrew Frederick Adult Support

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

AOC Homecare Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Attleborough Day Services

Attleborough

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Aylsham and district care trust

Aylsham

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Better Oasis

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BriarCare Rectuiment

Fakenham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care and Grace Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Centre 81

Great Yarmouth

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Empanda

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Glaven Caring CIO

Holt

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GP Homecare limited

Tamsworth

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Hamlet Abbey

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Headway Norfolk & Waveney

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Heritage Housing Caring Group Ltd

Holkham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Independent Matters

Horsham

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Inovation 24

Leicester

Country

United Kingdom

NUTS code

- UKF2 - Leicestershire, Rutland and Northamptonshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Light Heath Care Ltd

Sheffield

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lingwood Care Farm

Lingwood

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Norfolk & Waveney Mind

Heacham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Norwich City Community Sports Foundation

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Pathways Care Farm

Lowestoft

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Pine Healthcare Service

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Streetforge Workshops

Biofield

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Swaffham and district mental health

Swaffham

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Swardeston Day Centre

Swardeston

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Taverham and District Day Care

Taverham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Woodspring Care

Fakenham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Your Priority Healthcare

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £95,000,000

Total value of the contract/lot: £95,000,000

Section VI. Complementary information

VI.3) Additional information

Precise information on deadline(s) for lodging appeals: The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council Procurement - Head of Sourcing

Norwich

NR1 2DH

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NP Law

Norwich

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Norfolk County Council Procurement - Head of Sourcing

Norwich

NR1 2DH

Country

United Kingdom