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Contract

## **Life Opportunities for Adults in Norfolk - Lot 2 Older People and People with Physical Disabilities (Framework Agreement)**

Norfolk County Council

F03: Contract award notice

Notice identifier: 2024/S 000-016156

Procurement identifier (OCID): ocids-h6vhtk-0402f4

Published 22 May 2024, 12:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 1DH

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

**Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/norfolkcc/asp/Home>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Life Opportunities for Adults in Norfolk - Lot 2 Older People and People with Physical Disabilities (Framework Agreement)

Reference number

NCCT42639.2

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Norfolk County Council has added an additional lot to The Life Opportunities Framework Agreement for adults in Norfolk. This new Lot is for the provision of services for Older People, People with Physical Disabilities, and People living with Dementia. We initially opened this Framework for the provision of service for People with Learning Disability and or Autism (PWLDA) under Lot 1, and have now added Lot 2 for Older People, People with Physical Disabilities and People living with Dementia (OP/PD/De).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £95,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services
- 85312400 - Welfare services not delivered through residential institutions

- 85312100 - Daycare services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

### **II.2.4) Description of the procurement**

Norfolk County Council has added a lot to the open framework delivering life opportunities to adults in Norfolk. We initially opened this Framework for the provision of service for People with Learning Disability and or Autism (PWLDA) under Lot 1. We now wish to add Lot 2 for Older People, People with Physical Disabilities and People living with Dementia (OP/PD/De).

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Price / Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The initial term of the Life Opportunities Framework for Adults in Norfolk is for 5 years with the option to be extended by up to 5 years. The value given is an estimate for the whole framework over the entire term.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-002857](#)

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## **Section V. Award of contract**

### **Contract No**

NCCT42639.2

### **Title**

Life Opportunities for Adults in Norfolk - Lot 2 Older People and People with Physical Disabilities (Framework Agreement)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 37

Number of tenders received from SMEs: 29

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 37

Number of tenders received by electronic means: 37

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Access Community Trust

Oulton Broad

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Age Concern North Norfolk

Sheringham

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Age Concern Norwich TA Age UK Norwich

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Andrew Frederick Adult Support

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

AOC Homecare Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Attleborough Day Services

Attleborough

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Aylsham and district care trust

Aylsham

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes



**V.2.3) Name and address of the contractor**

Better Oasis

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

BriarCare Rectuiment

Fakenham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care and Grace Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Centre 81

Great Yarmouth

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Empanda

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Glaven Caring CIO

Holt

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GP Homecare limited

Tamsworth

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Hamlet Abbey

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Headway Norfolk & Waveney

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Heritage Housing Caring Group Ltd

Holkham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Independent Matters

Horsham

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Inovation 24

Leicester

Country

United Kingdom

NUTS code

- UKF2 - Leicestershire, Rutland and Northamptonshire

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Light Heath Care Ltd

Sheffield

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Lingwood Care Farm

Lingwood

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Norfolk & Waveney Mind

Heacham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Norwich City Community Sports Foundation

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Pathways Care Farm

Lowestoft

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Pine Healthcare Service

Stevenage

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Streetforge Workshops

Biofield

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Swaffham and district mental health

Swaffham

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Swardeston Day Centre

Swardeston

Country



United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Taverham and District Day Care

Taverham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Woodspring Care

Fakenham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Your Priority Healthcare

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £95,000,000

Total value of the contract/lot: £95,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Precise information on deadline(s) for lodging appeals: The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Norfolk County Council Procurement - Head of Sourcing

Norwich

NR1 2DH

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

NP Law

Norwich

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Norfolk County Council Procurement - Head of Sourcing

Norwich

NR1 2DH

Country

United Kingdom