

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016130-2023>

Planning

## **Self-Neglect and Hoarding Support - Framework Agreement**

Norfolk County Council

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-016130

Procurement identifier (OCID): ocids-h6vhtk-03d451

Published 7 June 2023, 1:04pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 1DH

#### **Contact**

Annie Southgate

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

**NUTS code**

UKH15 - Norwich and East Norfolk

**Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Self-Neglect and Hoarding Support - Framework Agreement

Reference number

NCCT42736

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Norfolk and Waveney ICS wish to establish a Framework Agreement. We are looking for providers of any size interested in supporting individuals with self-neglect and hoarding, providing any of the following services: • Decluttering and organisation• Cleaning• Clearance• Management of biohazardous waste

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

## **II.2.4) Description of the procurement**

Norfolk and Waveney ICS wish to establish a Framework Agreement. We are looking for providers of any size interested in self-neglect and hoarding, providing any of the following services: • Decluttering and organisation • Cleaning • Clearance • Management of biohazardous waste Providers should have a non-judgmental, compassionate nature, incorporating an understanding of trauma and its impact on the person's ability to manage their belongings, home, and their environment. We are interested in a range of approaches to different aspects of this work, including short- and longer-term approaches and small- to larger-scale tasks. Norfolk and Waveney ICS are seeing a high number of referrals into multiple services for individuals living with complex self-neglect and/or hoarding challenges. This has highlighted the opportunity to provide additional support to specifically meet the needs of these individuals.

## **II.3) Estimated date of publication of contract notice**

3 July 2023

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

If you are interested in finding out more about this opportunity, please register on in-tend <https://in-tendhost.co.uk/norfolkcc.aspx/Home> and express an interest in this project. You will then be informed of the next steps and information will be shared. The value quoted is based on an estimate of use over the full 10 years of the framework agreement.