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Tender

Provision of Alcoholic and Non-alcoholic beverages to The Royal Hospital Chelsea

ROYAL HOSPITAL CHELSEA

F02: Contract notice

Notice identifier: 2024/S 000-016129

Procurement identifier (OCID): ocids-h6vhtk-04698e

Published 22 May 2024, 11:03am

Section I: Contracting authority

I.1) Name and addresses

ROYAL HOSPITAL CHELSEA

Royal Hospital Road

LONDON

SW34SR

Contact

David Williams

Email

david.williams@chelsea-pensioners.org.uk

Telephone

+44 2078815245

Country

United Kingdom

Region code

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.chelsea-pensioners.org.uk

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.chelsea-pensioners.co.uk/contactus>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.chelsea-pensioners.co.uk/contactus>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Alcoholic and Non-alcoholic beverages to The Royal Hospital Chelsea

Reference number

RHC - 22

II.1.2) Main CPV code

- 15900000 - Beverages, tobacco and related products

II.1.3) Type of contract

Supplies

II.1.4) Short description

The role of the Royal Hospital Chelsea is to provide a fitting home and community for its In-Pensioners, to whom the nation owes a debt of gratitude. The RHC provides all In Pensioners and staff with the Chelsea Pensioners Club (CPC), as a welfare facility providing a bar and entertainment. The contractor is required to supply draught beer, spirits and minerals as ordered and the Equipment to deliver the bar facility.

To participate in this process and receive the full procurement documents, please email david.williams@chelsea-pensioners.org.uk

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

II.2.4) Description of the procurement

Products

- To provide all products agreed, in new condition and date ordered.
- To update products and inform the Food & Beverage Outlets Manager on new lines coming to market.
- Advise when promotions are available on all beverages and provide support.
- Provide the option of a seasonal rotating ale range.

Bar equipment

- Maintain important bar equipment and repair or replace within 24 hours.
- To service all equipment twice a year and notify any findings.
- Provide call out during bar hours for main bar equipment i.e. beer engines and cooling systems.
- Provide branded glassware and drip mats for Ale's & Lager's.

Contract Management Meeting

To hold quarterly meetings with the Food & Beverage Outlets Manager and cover:

- Gross profit levels and how we can improve them.
- Sales on all products and which to delist if non-performing.
- How to improve the existing business levels through promotions and quality products.

Deliveries

- Provide two deliveries a week earliest by 9am and latest by 3pm
- When needed, next day delivery to cover emergencies.
- All delivery personnel to be H & S trained regarding heavy and awkward loads.
- Unload all products whenever the bar staff will require.
- To wear compliant clothing and footwear for the task.
- Have identification cards visible when on site.

Satellite Bar

- To provide an outside bar twice yearly with all supporting equipment i.e. cooling system, Fonts, Beer engines to The Royal Hospital Chelsea.

Support

- Provide support for events held in the Chelsea Pensioners Club (Valentines, saints days, festive holidays etc)
- Provide support with creating suitable wine list, wine list menu and design for wine.
- Provide alternative products in case of products being delisted or out of stock.

Training

- Twice yearly hold onsite training on product knowledge and drink dispense (the perfect pint).
- Provide cellar management courses for all CPC staff.
- Provide Wine & Whiskey tasting to the staff & guests.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2024

End date

31 July 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

2 x 1 year option periods at the discretion of the Royal Hospital Chelsea

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 June 2024

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

21 June 2024

Local time

11:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Royal Hospital Chelsea

London

Country

United Kingdom