

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016125-2025>

Tender

Invitation to tender for Keys Academies Trust VOIP Renewal

PKAT

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-016125

Procurement identifier (OCID): ocds-h6vhtk-05055b

Published 22 April 2025, 9:41am

Scope

Reference

CA15706

Description

Keys Academies Trust (Keys) consists of one secondary academy and four primary academy's in the Peterborough. The current trust wide VOIP system currently sits on the UBOSS platform which consists of a single trust tenancy with each academy having their own site within the tenancy. With our system currently up for renewal we are seeking quotes for a like for like platform to support our trust wide VOIP communication.

Within this renewal information document, you will be able to view details relating to the current number of handsets owned by each academy which will need to be migrated and supported on the new platform along with details relating to each academy's current configuration. Each academy contains either a multi or single level auto attendant with Jack Hunt containing both a multi and single layer due to our Trust offices being based on this site.

Each site within the current UBOSS platform also contains a number of hunt groups with totals per site listed in the tender.

Total value (estimated)

- £60,000 excluding VAT
- £60,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2030
- 5 years

Description of possible extension:

Description of extensions - Include the circumstances in which they could be used, and provide a breakdown if multiple extensions are possible.

Options

The right to additional purchases while the contract is valid.

Description of options - Include enough information to understand the scope of the options and the circumstances in which they could be used.

Main procurement category

Services

CPV classifications

- 64200000 - Telecommunications services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

16 May 2025, 12:00pm

Tender submission deadline

16 June 2025, 5:00pm

Submission address and any special instructions

To access this opportunity, log in to <https://suppliers.multiquote.com> and view the opportunity. If you are not registered with MultiQuote, please visit <https://suppliers.multiquote.com>, complete the registration form on the log in page and quote the title and reference of the notice in your registration.

Tenders may be submitted electronically

Yes

Award criteria

Name	Description	Type	Weighting
Non Financial	Non Financial	Price	60.0%
Price	Price	Quality	40.0%

Procedure

Procedure type

Below threshold - open competition

Contracting authority

PKAT

- Public Procurement Organisation Number: PNQY-9476-XRNV

Ledbury Road

Peterborough

PE3 9PN

United Kingdom

Contact name: Howard Nelson

Telephone: 01733 889124

Email: hnelson@pkat.co.uk

Region: UKH11 - Peterborough

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)