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Contract

WHHT - Car Parking Service

West Hertfordshire Teaching Hospitals NHS Trust

F03: Contract award notice

Notice identifier: 2023/S 000-016118

Procurement identifier (OCID): ocds-h6vhtk-0313cc

Published 7 June 2023, 12:22pm

Section I: Contracting authority

I.1) Name and addresses

West Hertfordshire Teaching Hospitals NHS Trust

Watford General Hospital, Vicarage Road

Watford

WD18 0HB

Contact

Alex Trollope

Email

alex.trollope@nhs.net

Telephone

+44 7766160105

Country

United Kingdom

Region code

UKH - East of England

Internet address(es)

Main address

<https://www.westhertshospitals.nhs.uk/default.asp>

Buyer's address

<https://www.hertsprocurement.nhs.uk/joomla/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

WHHT - Car Parking Service

Reference number

T/12-21/1161

II.1.2) Main CPV code

- 98351000 - Car park management services

II.1.3) Type of contract

Services

II.1.4) Short description

The West Hertfordshire Teaching Hospitals NHS Trust ("WHHT", "the Authority") procured its Car Parking Service across its mixed multi-site, multi stakeholder portfolio. The initial 5 year contract will have a commencement date of 1 July 2023.

The Car Parking Service provision will be made up of the following sub-services:

1. Car parking staff vetting and training;
2. Crime prevention and detection;
3. On site traffic and car parking management, including parking control notices and electrical vehicle points and payment management;
4. Administration of permits and other car parking records;
5. Key Management within the Multistorey Car Park;
6. Emergency incident response;
7. Abandoned vehicles;
8. Site security and PCSO Police liaison;
9. Car park communications; and
10. Helpdesk service

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

The objectives of this procurement were as follows:

1. The provision of the Car Parking Service which is supportive of, and enhance the diverse core services associated with, the Authority's property portfolio;
2. Provision of a quality Car Parking Service which represents value for money without compromising on quality and service delivery;
3. A transparent service provision in terms of both task delivery and cost;
4. The provision of continuity of service, processes, systems and procedures across all

properties;

5. A consistent service delivery across the Authority's diverse property portfolios;
6. A partnership approach with the Authority's other outsourced and directly delivered FM contracts that deliver an integrated FM service provision;
7. A Car Parking Service which understands the explicit and implicit needs and values of the Authority;
8. A collaborative approach to service delivery which interfaces with the Authority's other FM service providers;
9. A service provider and supply chain members that can effectively manage multi-site stakeholder expectations; and
10. The provision of a flexible service delivery model, that considers the potential change in property footprint scheduled throughout the duration of the contract.

The Authority sought a Service Provider who can deliver the above objectives within a healthcare environment, and who will embrace and work in partnership with the Authority and its wider stakeholders, tenants and clients, so future aspirations can be exceeded.

Furthermore, the Authority requires a Service Provider who appreciates that expectations and priorities of the Car Parking Service are unique to each type of property, and thus are expected to adopt an approach that is property specific, proactive and responsive.

The Authority's Security Service was procured as a separate tender to this Car Parking Service tender. An interface agreement which will govern the terms of any interface issues between both contracts.

The Watford General Hospital may be subject to potential redevelopment over the course of the contracts.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Commercial / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-003377](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 June 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Saba Park Services

Second Floor, Building 4 Croxley Park, Hatters Lane

Watford

WD18 8YF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02362957

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>