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Contract

Provision of AMEX (American Express) Services

Driver & Vehicle Licensing Agency

F03: Contract award notice

Notice identifier: 2021/S 000-016114

Procurement identifier (OCID): ocids-h6vhtk-02c664

Published 9 July 2021, 3:33pm

Section I: Contracting authority

I.1) Name and addresses

Driver & Vehicle Licensing Agency

Longview Road,Clase

SWANSEA

SA67JL

Contact

Patience Arinaitwe

Email

patience.arinaitwe@dvla.gov.uk

Telephone

+44 1792783851

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.dvla.gov.uk>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of AMEX (American Express) Services

II.1.2) Main CPV code

- 66100000 - Banking and investment services

II.1.3) Type of contract

Services

II.1.4) Short description

Procurement of AMEX services to accept and process American Express credit card transactions. DVLA requires AMEX to support Electronic Vehicle Licencing (EVL) Web for online transactions and EVL Agent for Contact Centre transactions where the cardholder is not present, these transactions should be authorised and card payments processed. Payments must be processed via 3D Secure Authentication where applicable and payments must be surcharged where applicable.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,400,000

II.2) Description

II.2.2) Additional CPV code(s)

- 66100000 - Banking and investment services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Procurement of AMEX services to accept and process American Express credit card transactions. DVLA requires AMEX to support Electronic Vehicle Licencing (EVL) Web for online transactions and EVL Agent for Contact Centre transactions where the cardholder is not present, these transactions should be authorised and card payments processed. Payments must be processed via 3D Secure Authentication where applicable and payments must be surcharged where applicable.

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 30%

Cost criterion - Name: Quality / Weighting: 70%

II.2.11) Information about options

Options: Yes

Description of options

Contract start date 9th June 2021 and will remain in effect for a period of five (5) years ("Initial Term") and shall continue after the Initial Term automatically and indefinitely unless and until terminated by either party giving to the other not less than one hundred and eighty (180) days prior written notice of termination so as to terminate at any time on or after the end of the Initial Term, or otherwise in accordance with the terms of this Agreement.

Contract value and duration £3.4 million over 5 years.

II.2.14) Additional information

Contract start date 9th June 2021 and will remain in effect for a period of five (5) years ("Initial Term") and shall continue after the Initial Term automatically and indefinitely unless and until terminated by either party giving to the other not less than one hundred and eighty (180) days prior written notice of termination so as to terminate at any time on or after the end of the Initial Term, or otherwise in accordance with the terms of this Agreement.

Contract value and duration £3.4 million over 5 years.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The requirement for this can only be delivered through Amex as a sole supplier chosen after market research was conducted. Only Amex can supply an Amex link.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 June 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

American Express Payment Services Limited

Belgrave House, 76 Buckingham Palace Road

London

SW1W 9AX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,400,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

DVLA

Swansea

Country

United Kingdom