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Contract

## **Patient Advocacy Service**

The State Hospitals Board for Scotland

F03: Contract award notice

Notice identifier: 2024/S 000-016111

Procurement identifier (OCID): ocds-h6vhtk-04364a

Published 22 May 2024, 9:59am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The State Hospitals Board for Scotland

110 Lampits Road, Carstairs

Lanark

ML11 8RP

#### **Contact**

Stuart Paterson

#### **Email**

[stuart.paterson3@nhs.scot](mailto:stuart.paterson3@nhs.scot)

#### **Telephone**

+44 1555842177

#### **Country**

United Kingdom

**NUTS code**

UKM95 - South Lanarkshire

**Internet address(es)**

Main address

<http://www.tsh.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00161](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00161)

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Patient Advocacy Service

Reference number

D240

#### **II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The provision of on-site Patient Advocacy Services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £460,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

#### **II.2.3) Place of performance**

NUTS codes

- UKM95 - South Lanarkshire

#### **II.2.4) Description of the procurement**

The provision of independent professional advocacy to support patients own interests and views.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

See tender document.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-003336](#)

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## **Section V. Award of contract**

### **Contract No**

D240

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 May 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Patients' Advocacy Service

Lampits Road

Carstairs

ML11 8RP

Telephone

+44 7772981821

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £460,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:767268)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Lanark Sheriff Court

Hope Street

Lanark

ML11 7NE

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Lanark Sheriff Court

Hope Street

Lanark

ML11 7NE

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

The State Hospital Board for Scotland Procurement Department

110 Lampits Road

Carstairs

ML 8RP

Country

United Kingdom