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Awarded contract

Respite Services for Adults with Learning Disabilities (Red Rose House)

North Ayrshire Council

F21: Social and other specific services – public contracts

Contract award notice

Notice reference: 2023/S 000-016101

Published: 7 June 2023, 11:09am

Section I: Contracting authority

I.1) Name and addresses

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

Email

lynseybennett@north-ayrshire.gov.uk

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Respite Services for Adults with Learning Disabilities (Red Rose House)

Reference number

NAC/5131

II.1.2) Main CPV code

- 85311000 - Social work services with accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

North Ayrshire Council are seeking to appoint a suitably qualified service provider who can

deliver respite services for adults with learning disabilities within the North Ayrshire area.

The service will operate from a purpose-built, eight bedded house at Red Rose House, Stevenson.

The contract will be for a period of 3 years with the option to extend for a up to a further 36 months.

The contract will be let under North Ayrshire Council's Terms and Conditions of Contract for Health and Social Care Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,403,157

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311200 - Welfare services for disabled people
- 85312000 - Social work services without accommodation
- 85312100 - Daycare services
- 85320000 - Social services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

Main site or place of performance

North Ayrshire - Stevenson

II.2.4) Description of the procurement

Core service delivery will provide:

- Respite and short breaks for adults in line with Health and Social Care Standards
- Supporting appropriate transport to access community resources
- Personal support planning and risk assessment for each visitor. This will be updated at the start of each visit and reviewed before the service user's departure
- Personal outcomes will be identified and agreed upon with each service user. Outcome progress will be measured and recorded within individual support plans
- Support with assessed needs, including personal care, emotional and practical support with all aspects of daily living, in a manner that promotes inclusion, choice, and independence for each person
- Support with various health care needs including, but not limited to, Gastrostomy care, Oral suction, Oral suction, CPAP, and BiPAP use where team members are appropriately trained to do so. Where required, other health support needs will be provided in partnership with local health care colleagues, e.g. district nursing service, GP service, CDLT nurses, and use of Emergency services if required
- Medication administration and management
- Access to social, vocational, recreational, and other activities

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The contract may be extended for up to a further 36months.

Bidders may be excluded if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<http://www.gov.scot/Topics/Government/Procurement>

IV.1.11) Main features of the award procedure

This procurement is based on the most economically advantageous tender ("MEAT") on the basis of best price and quality ratio, where price is 20% and quality is 80%. Please see PCS-Tender for further information.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-005217](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 June 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

V.2.3) Name and address of the contractor

Hansel Alliance

Murdoch House, Broadmeadows,, Symington

Ayrshire

KA1 5PU

Country

United Kingdom

NUTS code

- UKM - Scotland

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,403,157

Section VI. Complementary information

VI.3) Additional information

Bidders are required to provide 2 examples of services carried out in the past 3 years that demonstrates they have the relevant experience to deliver the services described in the Contract Notice. The services must be of a similar value, size and scope. Unsatisfactory experience will result in exclusion from the tender process.

Bidders must also provide 2 satisfactory references for the same 2 contracts on the reference templates provided. References should be completed and signed by previous customers for contracts of a similar value, size and scope. If any of the referees score the bidder less than 2 the bidder will be excluded from the tender process.

Completed experience and reference templates must be zipped and uploaded at question 4C.1 of the qualification envelope.

Bidders are required to confirm that they have the following relevant educational and professional qualifications:

- Service Provider's staff: SSSC Registered (or equivalent), PVG checked (or equivalent)

Bidders are required to confirm whether they intend to subcontract and, if so, for what proportion of the contract.

Bidders who intend to subcontract more than 25% to any individual organisation must ensure the SPD (Scotland) - Subcontractors Supplier Response is completed and uploaded at question 2C.1.

Lots are not being used for this tender for the reason stated below:

- Nature of the contract not suitable for lots
- Delivery of the contract is location specific

Quality Management Procedures

1. The bidder must hold a UKAS (or equivalent) accredited independent third-party certificate of compliance in accordance with BS EN ISO 9001 (or equivalent) or a documented policy regarding quality management, see attachment at SPD question 4D.1.

Environmental Management Procedures

1. The bidder must hold a UKAS (or equivalent) accredited independent third-party certificate of compliance in accordance with BS EN ISO 14001 (or equivalent) or a valid EMAS (or equivalent) certificate or the bidder must have a regularly reviewed documented policy regarding environmental management, see attachment at SPD question 4D.2.

(SC Ref:734386)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

Sheriff Court House, St Marnock Street

Kilmarnock

KA1 1ED

Telephone

+44 1563550024

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/>