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Tender

## **Crowd Management**

Transport for Wales Rail Limited

F02: Contract notice

Notice identifier: 2021/S 000-016089

Procurement identifier (OCID): ocds-h6vhtk-02c64b

Published 9 July 2021, 1:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for Wales Rail Limited

3 Llys Cadwyn, Pontypridd

Rhondda Cynon Taf

CF37 4TH

#### **Email**

[Nathan.Jones@TfWRail.Wales](mailto:Nathan.Jones@TfWRail.Wales)

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

#### **Internet address(es)**

Main address

<http://www.tfwrail.wales>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA80497](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA80497)

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Other activity

Train Operating Company

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## **Section II: Object**

### **II.1) Scope of the procurement**

### **II.1.1) Title**

Crowd Management

Reference number

TEN018

### **II.1.2) Main CPV code**

- 79620000 - Supply services of personnel including temporary staff

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The scope of this tender includes assisting in the planning, management and development of all crowd management responsibilities that are undertaken across the entire railway network. This can range from large scale major events to any miscellaneous activities that require a crowd management presence (e.g. major disruptive engineering work). Special Events are now becoming more frequent across the network than ever before and passengers' expectations of using the railway are of an exceptional standard which needs to be maintained. As TfWRL does not have a dedicated in-house crowd management team, this needs to be provided by the potential Supplier in line with the expectations of the Customer.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

The scope of this tender includes assisting in the planning, management and development of all crowd management responsibilities that are undertaken across the entire railway network. This can range from large scale major events to any miscellaneous activities that require a crowd management presence (e.g. major disruptive engineering work). Special Events are now becoming more frequent across the network than ever before and passengers' expectations of using the railway are of an exceptional standard which needs to be maintained. As TfWRL does not have a dedicated in-house crowd management team, this needs to be provided by the potential Supplier in line with the expectations of the Customer.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 August 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

13 August 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

[https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=112168](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=112168)

(WA Ref:112168)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom