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Tender

Crowd Management

Transport for Wales Rail Limited

F02: Contract notice

Notice identifier: 2021/S 000-016089

Procurement identifier (OCID): ocds-h6vhtk-02c64b

Published 9 July 2021, 1:55pm

Section I: Contracting authority

I.1) Name and addresses

Transport for Wales Rail Limited

3 Llys Cadwyn, Pontypridd

Rhondda Cynon Taf

CF37 4TH

Email

Nathan.Jones@TfWRail.Wales

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.tfwrail.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA80497

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Train Operating Company

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Crowd Management

Reference number

TEN018

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

The scope of this tender includes assisting in the planning, management and development of all crowd management responsibilities that are undertaken across the entire railway network. This can range from large scale major events to any miscellaneous activities that require a crowd management presence (e.g. major disruptive engineering work). Special Events are now becoming more frequent across the network than ever before and passengers' expectations of using the railway are of an exceptional standard which needs to be maintained. As TfWRL does not have a dedicated in-house crowd management team, this needs to be provided by the potential Supplier in line with the expectations of the Customer.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The scope of this tender includes assisting in the planning, management and development of all crowd management responsibilities that are undertaken across the entire railway network. This can range from large scale major events to any miscellaneous activities that require a crowd management presence (e.g. major disruptive engineering work). Special Events are now becoming more frequent across the network than ever before and passengers' expectations of using the railway are of an exceptional standard which needs to be maintained. As TfWRL does not have a dedicated in-house crowd management team, this needs to be provided by the potential Supplier in line with the expectations of the Customer.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 August 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

13 August 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=112168

(WA Ref:112168)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom