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Contract

Integrated Financial Capability Service

Staffordshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2021/S 000-016078

Procurement identifier (OCID): ocds-h6vhtk-02a9f3

Published 9 July 2021, 1:21pm

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Tipping Street

STAFFORD

ST162DH

Contact

Helen Fry

Email

commercial.team@staffordshire.gov.uk

Telephone

+44 7815708702

Country

United Kingdom

NUTS code

UKG24 - Staffordshire CC

Internet address(es)

Main address

www.staffordshire.gov.uk

Buyer's address

<https://supplierlive.proactisp2p.com/Account/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Integrated Financial Capability Service

Reference number

IA2234

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Staffordshire County Council wishes to commission a new Integrated Financial Capability Service.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75310000 - Benefit services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

II.2.4) Description of the procurement

Staffordshire County Council wishes to commission a new Integrated Financial Capability Service. A Service that Families who are at risk of Financial Exclusion, or are financially excluded can self-refer to, or be referred by professionals who have the authority to act on behalf of the Family.

The Service will provide integrated Financial Capability support, Financial Advice (& Guidance), Debt Advice (Counselling) and Information, Advice & Guidance, via, face to face, telephone, website or out-reach. The Service should be flexible, increasing access to local Families, including weekends, evenings and home visits if the Service User cannot easily access the Service.

The Service will be specifically tailored towards local Families meeting the Building Resilient Families and Communities (BRFC) criteria;

- Families experiencing or at risk of worklessness, homelessness or financial difficulties
- Staying safe in the community: Parents or children or involved in crime or anti-social behaviour
- Living well, improving physical and mental health and wellbeing: Parents & children with a range of health problems
- Improving children's life chances: children of all ages who need additional support from the earliest years to adulthood.
- Staying safe in relationships: Families affected by domestic abuse.
- Living well, improving physical and mental health and wellbeing: Parents and Children with a range of health problems.

The Provider will offer the Service, and/ or refer to other agencies where appropriate. The Service must be provided and physically accessible in each of the eight (8) districts/ boroughs in Staffordshire. The Service will be delivered to meet the needs of Staffordshire Families in accordance with the identified trends and demand based on the current demographics.

The current contracts, which are in place for the delivery of some of these Services come to an end in August 2021.

The total estimated annual budget for the provision of this Service is £500,000. The budget allocation is subject to review on an annual basis.

Interested suppliers should register on the Proactis e-tendering system:

<https://supplierlive.proactisp2p.com/Account/Login> and then register an interest in this opportunity.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-008834](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected