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Award

THE PROVISION OF GREEN DEAL OMBUDSMAN AND INVESTIGATION SERVICES

Department of Business Energy and Industrial Strategy

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-016077

Procurement identifier (OCID): ocds-h6vhtk-034572

Published 10 June 2022, 7:05pm

Section I: Contracting authority/entity

I.1) Name and addresses

Department of Business Energy and Industrial Strategy

1 Victoria Street

London

SW1H 0ET

Email

ben.bilefield@beis.gov.uk

Telephone

+44 2072152967

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-business-energy-and-industrial-strategy>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

THE PROVISION OF GREEN DEAL OMBUDSMAN AND INVESTIGATION SERVICES

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

The Green Deal Framework Regulations (Disclosure, Acknowledgement, Redress etc) Regulations 2012 (the 'Framework Regulations') place a duty on the Secretary of State to have a GD Ombudsman Scheme in operation. The GD Ombudsman Service will investigate and consider cases relating to complaints of alleged breaches of the Framework Regulations. It is one of the first routes of complaint resolution for customers where their complaint has not been satisfactorily resolved by the initial parties involved and is an important step in our ability to apply sanctions.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £100,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Single Tender Action

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The Ombudsman Services are the only supplier who are able to complete these works

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

9 June 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

The Ombudsman Service

Warrington

Warrington

WA4 4HS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04351294

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £100,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=697058047>

GO Reference: GO-2022610-PRO-20294649

VI.4) Procedures for review

VI.4.1) Review body

Department Of Business Energy and Industrial Strategy

London

Country

United Kingdom