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Tender

Framework for Home Support Providers for West and North Norfolk

Norfolk County Council

F02: Contract notice

Notice identifier: 2024/S 000-016073

Procurement identifier (OCID): ocids-h6vhtk-04696a

Published 21 May 2024, 4:45pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall Martineau Lane Norwich

NR1 1DH

Contact

Mira Hope

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework for Home Support Providers for West and North Norfolk

Reference number

NCCT42880

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Nature of Specification Norfolk requires home support solutions which enable users of services to maximise their independence and lead a fulfilling lifestyle. Home support is the delivery of an agreed package of care for adults in their own home, who have been assessed as having a social care need because of a physical or mental impairment or illness. The care may be arranged on behalf of the individual and funded through several routes: fully funded care, partially funded care, direct payment, and/or as a self-funded arrangement. There are 7 lots for this Procurement Lot 1 Costal Lot 2 Kings Lynn Lot 3 Fens and Brecks Lot 4 Swaffham and Downham Lot 5 North Norfolk 1 Lot 6 North Norfolk 2 Lot 7 North Norfolk 3 See full Specification and Tender Documents

II.1.5) Estimated total value

Value excluding VAT: £56,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

1. Coastal

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98513310 - Home-help services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

West Norfolk

II.2.4) Description of the procurement

as per the Specification & ITT Documents

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Different areas may have a different contract start dates

II.2) Description

II.2.1) Title

2. Kings Lynn

Lot No

2

II.2.2) Additional CPV code(s)

- 850000000 - Health and social work services
- 98513310 - Home-help services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

Kings Lynn

II.2.4) Description of the procurement

as per the Specification & ITT Documents

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Different areas may have a different contract start dates

II.2) Description

II.2.1) Title

3. Fens and Brecks

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98513310 - Home-help services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

II.2.4) Description of the procurement

as per the specification & ITT documents

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Different areas may have a different contract start dates

II.2) Description

II.2.1) Title

4. Swaffham and Downham

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98513310 - Home-help services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

II.2.4) Description of the procurement

as per the Specification and ITT documents

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2.14) Additional information

Different areas may have a different contract start dates

II.2) Description

II.2.1) Title

5. North Norfolk 1

Lot No

5

II.2.2) Additional CPV code(s)

- 850000000 - Health and social work services
- 98513310 - Home-help services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

II.2.4) Description of the procurement

as per the specification and ITT documents

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Different areas may have a different contract start dates

II.2) Description

II.2.1) Title

6. North Norfolk 2

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98513310 - Home-help services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

II.2.4) Description of the procurement

as per the Specification and ITT Documents

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Different areas may have a different contract start dates

II.2) Description

II.2.1) Title

7. North Norfolk 3

Lot No

7

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98513310 - Home-help services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

II.2.4) Description of the procurement

as per the Specification & ITT Documents

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Different areas may have a different contract start dates

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

as per the Invitation to Tender Documentation

III.1.2) Economic and financial standing

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

Minimum level(s) of standards possibly required

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

Minimum level(s) of standards possibly required

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

This requirement falls under the Light Touch Regime of the Public Contract Regulations 2015, as such the Council has flexibility around the length of a framework.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 June 2024

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

20 June 2024

Local time

12:00am

Place

Norwich

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

This procurement will be managed electronically via the Council's e-procurement system. To participate in this procurement, applicants must first be registered on the system at <https://in-tendhost.co.uk/norfolkcc>. Full instructions for registration and use of the system can be found at <https://in-tendhost.co.uk/norfolkcc.aspx/BuyerProfiles>. Once registered you will be able to see the procurement project under the `tenders` section and `express an interest` to view the documentation. If you encounter any difficulties whilst using the system you can contact the In-tend support team by phoning +44 8442728810 or e-mailing support@in-tend.co.uk.

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council - Head of Sourcing Norwich

Norwich

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NP Law - Norfolk Norwich

Norfolk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.