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Contract

## **Provision of Employee Assistance Programme**

NHS Wales Shared Services Partnership

F03: Contract award notice

Notice identifier: 2024/S 000-016061

Procurement identifier (OCID): ocds-h6vhtk-04118c

Published 21 May 2024, 4:21pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership

NHS Wales Shared Services Partnership

Cardiff

CF15 7QZ

#### **Contact**

Charlie Webber

#### **Email**

[Charlie.Webber@wales.nhs.uk](mailto:Charlie.Webber@wales.nhs.uk)

#### **Telephone**

+44 2921501621

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Employee Assistance Programme

Reference number

VEL-ITT-PROJECT\_42340

#### **II.1.2) Main CPV code**

- 98334000 - Wellness services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Velindre University NHS Trust (VUNHST), NHS Wales Shared Services Partnership (NWSSP) and Digital Health and Care Wales (DHCW) jointly commissioned an Employee Assistance Programme from 2020 to 2023.

Wellbeing of staff is a core priority for all parties. Stress is currently a significant cause of employee ill health and absence.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £93,600

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98334000 - Wellness services

- 85147000 - Company health services
- 85323000 - Community health services
- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

The EAP Provider must be able to provide a service which all staff located across Wales can have equal access to the full range of services.

### **II.2.4) Description of the procurement**

In collaboration Velindre University NHS Trust (VUNHST), NHS Wales Shared Services Partnership (NWSSP) and Digital Health and Care Wales (DHCW) are looking sought to commission an Employee Assistance Programme. The three organisations provide a varied range of healthcare services, direct to patients and the public as well as through supporting functions, across the whole geography of Wales.

An Employee Assistance Programme will enable employees to attend to wellbeing needs and must be available 24/7 and 365 days per year.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Commercial / Weighting: 35

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-032560](#)

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## **Section V. Award of contract**

### **Contract No**

VEL-ITT-42340

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

SME HCI Ltd (trading as Vivup)

P O Box 736, Dogflud Way

Farnham

GU19QD

Telephone

+44 1252784548

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £93,600

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:141636)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom