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Contract

Provision of Employee Assistance Programme

NHS Wales Shared Services Partnership

F03: Contract award notice

Notice identifier: 2024/S 000-016061

Procurement identifier (OCID): ocds-h6vhtk-04118c

Published 21 May 2024, 4:21pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership

NHS Wales Shared Services Partnership

Cardiff

CF15 7QZ

Contact

Charlie Webber

Email

Charlie.Webber@wales.nhs.uk

Telephone

+44 2921501621

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Employee Assistance Programme

Reference number

VEL-ITT-PROJECT_42340

II.1.2) Main CPV code

- 98334000 - Wellness services

II.1.3) Type of contract

Services

II.1.4) Short description

Velindre University NHS Trust (VUNHST), NHS Wales Shared Services Partnership (NWSSP) and Digital Health and Care Wales (DHCW) jointly commissioned an Employee Assistance Programme from 2020 to 2023.

Wellbeing of staff is a core priority for all parties. Stress is currently a significant cause of employee ill health and absence.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £93,600

II.2) Description

II.2.2) Additional CPV code(s)

- 98334000 - Wellness services
- 85147000 - Company health services
- 85323000 - Community health services

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

The EAP Provider must be able to provide a service which all staff located across Wales can have equal access to the full range of services.

II.2.4) Description of the procurement

In collaboration Velindre University NHS Trust (VUNHST), NHS Wales Shared Services Partnership (NWSSP) and Digital Health and Care Wales (DHCW) are looking sought to commission an Employee Assistance Programme. The three organisations provide a varied range of healthcare services, direct to patients and the public as well as through supporting functions, across the whole geography of Wales.

An Employee Assistance Programme will enable employees to attend to wellbeing needs and must be available 24/7 and 365 days per year.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Commercial / Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032560](#)

Section V. Award of contract

Contract No

VEL-ITT-42340

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 February 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SME HCI Ltd (trading as Vivup)

P O Box 736, Dogflud Way

Farnham

GU19QD

Telephone

+44 1252784548

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £93,600

Section VI. Complementary information

VI.3) Additional information

(WA Ref:141636)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom