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Contract

NHS West Yorkshire ICB - WHCP - Adult Bereavement Service

NHS West Yorkshire ICB

F03: Contract award notice

Notice identifier: 2024/S 000-016031

Procurement identifier (OCID): ocids-h6vhtk-0422de

Published 21 May 2024, 2:20pm

Section I: Contracting authority

I.1) Name and addresses

NHS West Yorkshire ICB

White Rose House West Parade

Wakefield

WF1 1LT

Contact

Ben Pursey

Email

wycb-kirk.procurement@nhs.net

Country

United Kingdom

Region code

UKE45 - Wakefield

Internet address(es)

Main address

<https://www.wakefielddistricthcp.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS West Yorkshire ICB - WHCP - Adult Bereavement Service

Reference number

WYICBWHCPABS2

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Adult Bereavement Services – Wakefield District, West Yorkshire

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £524,307.92

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE45 - Wakefield

II.2.4) Description of the procurement

NHS West Yorkshire integrated Care Board through Wakefield District Health and Care Partnership as the Contracting Authority is seeking to identify a suitable partner to provide adult bereavement services under contract to around 600 service users per annum in or around the Wakefield District. The current contract will expire at the end of June 2024

Under the contract the successful Bidder(s) will be required to provide timely and relevant one-to-one and group bereavement support to adults in Wakefield after the death of a person. Furthermore, the successful Bidder(s) will be in a position to identify those at increased risk of, or currently experiencing a complex or prolonged grief reaction and support them to access appropriate services.

Bidder(s) will develop an ongoing training programme to provide bereavement support training and education for all professionals/organisations/voluntary services who support people who have or are experiencing a bereavement. The aim of this is to increase community participation and capacity in supporting people to access the right information and support. The successful Bidder(s) will offer national, local and emergency information to all clients who access bereavement support.

The successful Bidder(s) will develop and manage a district-wide bereavement forum, bringing together all local organisations providing bereavement support services; to enhance networks, share good practice, develop pathways, agree common outcome measures and build upon collaborative working. Bidder(s) will commit to a partnership approach, engaging with the Wakefield End of Life Care Board and Mental Health Alliance to meet the bereavement support needs of each person accessing the Service.

The Wakefield District Health and Care Partnership is willing to consider viable contractual options that may be put forward in response to this tender.

- Should the contract be awarded it is expected that the initial contract period will be 5 years.

- The current Service Provider supports around 600 service users per annum.
- The Wakefield District Health and Care Partnership would expect services to be provided within the Wakefield District area.
- Core/essential and other services to be provided at the from 8:00am to 6:30pm (Monday to Friday) with relevant signposting information for out of hours and crisis services
- The Wakefield District Health and Care Partnership would expect the service to be provided by volunteers, trained bereavement support workers and specialist bereavement counsellors.
- The Wakefield District Health and Care Partnership would expect the service to be inclusive, accessible, and flexible, ensuring user access, improved experience, and outcomes.
- The Wakefield District Health and Care Partnership would expect reasonable adjustments to be made to support services users, including but not limited to, different appointment times, durations and formats (i.e. telephone, video and face-to-face), and location of appointments. Taking into accounts access via public transport and areas of deprivation.
- The Wakefield District Health and Care Partnership would require any potential bidder to demonstrate the capacity and capability to provide the service from 1st July 2024.

II.2.5) Award criteria

Cost criterion - Name: N/A / Weighting: N/A

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-036261](#)

Section V. Award of contract

Contract No

1

Title

NHS West Yorkshire ICB - WHCP - Adult Bereavement Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 April 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age UK Wakefield District

7 Bank Street

Castelford

WF10 1JD

Country

United Kingdom

NUTS code

- UKE45 - Wakefield

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £524,307.92

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Wakefield District Health and Care Partnership

White Rose House, West Parade

Wakefield

WF1 1LT

Telephone

+44 1924317659

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

Strand, Holborn

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom