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Tender

DHSC Adult Social care (ASC) -Digital Skills Support

Department of Health and Social Care

F02: Contract notice

Notice identifier: 2024/S 000-016030

Procurement identifier (OCID): ocds-h6vhtk-04694d

Published 21 May 2024, 2:17pm

Section I: Contracting authority

I.1) Name and addresses

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Clare Cosgrove

Email

clare.cosgrove@dhsc.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DHSC Adult Social care (ASC) -Digital Skills Support

Reference number

C283824

II.1.2) Main CPV code

- 75120000 - Administrative services of agencies

II.1.3) Type of contract

Services

II.1.4) Short description

The Department of Health and Social Care (DHSC) is seeking to secure a partner organisation to deliver projects to support the digital skills development of the adult social care (ASC) workforce to ensure that the workforce has the confidence and skills to embrace technology and adopt digital ways of working.

The organisation(S) will be responsible for leading on discrete projects to support the ASC workforce to adopt digital ways of working. These projects will support the delivery of a 'Comprehensive Digital Learning offer', as committed to in the ASC reform White Paper, People at the Heart of Care.

This procurement follows the Open procedure route with Light touch regime (LTR) under The Public Contract Regulation 2015 - regulation 74 to 77.

II.1.5) Estimated total value

Value excluding VAT: £474,666

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75121000 - Administrative educational services

II.2.3) Place of performance

NUTS codes

- UKI3 - Inner London – West

II.2.4) Description of the procurement

Digital skills projects

The organisation(s) will be responsible for leading on discrete projects to support the ASC workforce to adopt digital ways of working. These projects will support the delivery of a 'comprehensive digital learning offer', as committed to in the ASC reform white paper, People at the Heart of Care. The organisation will be required to demonstrate experience in leading projects on ASC workforce digitisation and existing stakeholder networks with the ASC workforce to enable co-production with the sector where relevant:

- Project 1 – Digital Skills Self-Assessment tool: the objective of this project is to support the ASC workforce to self-assess their current level of digital skills against the Digital Skills Framework. This will support employers and people working in social care to identify their skills gaps and target digital training to meet their needs. This work will support our commitment in A plan for digital health and social care “implement a self-assessment tool to sit alongside [the digital skills framework].” The supplier will be required to lead extensive user engagement with a full range of the ASC workforce to design the content for the tool and work in partnership with our digital team to ensure that an accessible tool is available on the Digitising Social Care website.
- Project 2 – What Good Looks Like Self-Assessment tool: the objective of this project is to develop a tool to support care providers to implement the What Good Looks Like guidance for social care. The tool should allow care provider organisations to benchmark and baseline themselves; understand their achievements and their gaps of focus; develop their vision; and make a case for change to enable them to move forward in their digital improvement journey. The supplier will use their existing care provider networks to develop and user test the tool, and will provide hands-on support to 3 care provider organisations in implementation.
- Project 3 – Awarding Organisation and Training Provider direct support: the objective of this project is to support AO and TP organisations to develop the confidence and capability to deliver digital skills training and qualifications in ASC, including supporting delivery of the level 5 digital leadership qualification.
- Project 4 – Digitising Social Care communications and engagement support: the supplier will support with the implementation of the programme’s internal communications strategy through running webinar events and blog posts to support the ASC sector in their digital journey.
- Project 5 – Support implementation of the National Digital Workforce Plan: the National Digital Workforce Plan aims to develop the Digital, Data, and Technology (DDaT) and

Informatics workforce in health and social care. ASC expertise will be required to ensure that its implementation is inclusive of the ASC workforce.

This procurement follows the Open procedure route with Light touch regime (LTR) under The Public Contract Regulation 2015 - regulation 74 to 77.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £474,666

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

9

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 June 2024

Local time

9:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

21 May 2024

Local time

3:00pm

Place

Online opening via procurement portal Atamis

Information about authorised persons and opening procedure

The authorised procurement lead.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Email

royalcourtsofjustice.jc@gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/>