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Planning

## **Integrated Community Rehabilitation Service for Adults with Complex Mental Health Needs**

South London and Maudsley NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-016019

Procurement identifier (OCID): ocds-h6vhtk-03d414

Published 6 June 2023, 3:14pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South London and Maudsley NHS Foundation Trust

Bethlem Royal Hospital

Beckenham

BR3 3BX

#### **Contact**

Charlotte Facer

#### **Email**

[charlotte.facer@gstt.nhs.uk](mailto:charlotte.facer@gstt.nhs.uk)

#### **Telephone**

+44 2071887188

**Country**

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

<https://www.slam.nhs.uk>

Buyer's address

<https://www.health-family.force.com/s/Welcome>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Integrated Community Rehabilitation Service for Adults with Complex Mental Health Needs

Reference number

ST23-P041

#### **II.1.2) Main CPV code**

- 85112200 - Outpatient care services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Complex Care Programme (CCP) will commission three community rehabilitation facilities (offering 42 beds in total), which will benefit 54 people pa. This service will be an integrated partnership between clinicians and the voluntary sector and offer specialist rehabilitation intervention for adults with complex mental health needs and significant comorbidities, each with capacity to support 14 people at any one time. The support service will not require a CQC registration.

The Services will provide specialist enhanced rehabilitation support to adults typically aged 18-65 diagnosed with severe and enduring mental health needs who would benefit from an intensive rehabilitation and recovery-focused approach which will best be met by an integrated clinical and voluntary sector shared model of care and support within an accommodation-based service.

The services will enable people to receive a community-based service and avoid admission into a rehabilitation unit. It will also strengthen the level of care and support for service users requiring rehabilitation after their discharge from hospital and will mean they have lower levels of need when they step down into supported living.

The clinical element will take the form of in-reach, which will typically include psychiatry, occupational therapy, nursing, and psychology input. This will be provided by the local Mental Health Trust Community Rehabilitation Team who will in-reach to a voluntary sector provider-led 24 hour supported accommodation service.

## MARKET WARMING

The CCP shall be hosting a market warming event on 22 June 2023 from 2pm – 3pm, remotely over Microsoft Teams. The session shall provide further information to interested suppliers about the essential requirements for delivery of the service model, the procurement approach and indicative procurement timeline. Questions will be welcomed from attendees.

The CCP welcomes providers with significant skills and experience delivering integrated and intensive and recovery focused supported living services for adults with complex mental illness.

Please use this Microsoft Forms link to register for the market warming event

<https://forms.office.com/e/nTPTKAsabt>

Please provide the name, role and email address of all individuals attending (maximum of 2 individuals per organisation), along with the name of your organisation. The Microsoft Teams calendar invite shall be sent to all submitted email addresses in advance of the meeting.

### **II.1.5) Estimated total value**

Value excluding VAT: £9,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85144100 - Residential nursing care services
- 85100000 - Health services
- 85121200 - Medical specialist services

### **II.2.3) Place of performance**

NUTS codes

- UKI6 - Outer London – South

Main site or place of performance

Across South London

#### **II.2.4) Description of the procurement**

##### **CONTEXT:**

The South London Mental Health and Community Partnership (SLP) is a collaboration between the three mental health trusts in South London, South West London and St George's (SWLSTG); South London and the Maudsley (SLAM) and Oxleas NHS Foundation Trusts.

The Complex Care Programme (CCP) is a joint endeavour between the South London Mental Health and Community Partnership (SLP) and wider South East and South West ICS partners. It had a primary focus to transform the way decisions are made and redesign pathways of care to achieve improved outcomes for those supported by the Integrated Care Board (ICB) complex care budget.

Those supported by this budget are generally people with severe mental illness, the majority having a diagnosis of psychosis with significant comorbidities (i.e. personality disorder, learning disability, substance misuse, autism) and complex social care needs.

##### **THE MODEL:**

The Complex Care Programme (CCP) will commission three community rehabilitation facilities (offering 42 beds in total), which will benefit 54 people pa. This service will be an integrated partnership between clinicians and the voluntary sector and offer specialist rehabilitation intervention for adults with complex mental health needs and significant comorbidities, each with capacity to support 14 people at any one time. The support service will not require a CQC registration.

The Services will provide specialist enhanced rehabilitation support to adults typically aged 18-65 diagnosed with severe and enduring mental health needs who would benefit from an intensive rehabilitation and recovery-focused approach which will best be met by an integrated clinical and voluntary sector shared model of care and support within an accommodation-based service.

The services will enable people to receive a community-based service and avoid admission into a rehabilitation unit. It will also strengthen the level of care and support for service users requiring rehabilitation after their discharge from hospital and will mean they have lower levels of need when they step down into supported living.

The clinical element will take the form of in-reach, which will typically include psychiatry, occupational therapy, nursing, and psychology input. This will be provided by the local Mental Health Trust Community Rehabilitation Team who will in-reach to a voluntary sector provider-led 24 hour supported accommodation service.

It is expected that the VCS provider shall source (a) suitable building(s) for the supported living element of the model.

Each rehabilitation service shall be delivered by a Voluntary and Community Sector (VCS) provider in partnership with the local mental health trust, who will provide clinical in-reach into the service via a range of specialist clinical resource, likely to include, Consultant Psychiatry, Psychology, Occupational Therapy and Substance Misuse input. To embed partnership working, the successful provider would be involved in the whole rehabilitation pathway – attending the Single Point of Access Panel and supporting in-reach to both the inpatient rehabilitation and acute wards to help identify people who could benefit.

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#### DESCRIPTION OF THE PROCUREMENT:

This procurement shall be mobilised via an open tender process in compliance with the Public Contract Regulations 2015. It is anticipated the tender shall be published by the end of July 2023 with contract award by December 2023, and a service start date in February 2024.

The contract shall be divided into 3 lots:

Lot 1: 14-unit supported living service to be delivered within the geographical area of Kingston/Richmond/Wandsworth/Sutton/Merton.

Lot 2: 14-unit supported living service to be delivered within the geographical area of

Croydon/Lewisham/Southwark.

Lot 3: 14-unit supported living service to be delivered within the geographical area of Bexley/Bromley/Greenwich.

The contract award length is likely to be 3 years with an option to extend by a further 2 years (total of 5 years), at the Authority's sole discretion.

To deliver the accommodation-based support service for each Lot, the provider must source and deliver (a) high-quality building(s) from which to deliver the supported living service, in compliance with all relevant minimum quality and safety standards, including provision of communal space and an office on-site. For each Lot, the building(s) must be located within the stipulated geographical footprint and well connected to the local and wider community via transport links and amenities.

### **II.3) Estimated date of publication of contract notice**

17 July 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

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