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Award

Provision of a Housing Management, CRM, Asset Management and Repairs System (including DLO)

FAIRHIVE HOMES LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015997

Procurement identifier (OCID): ocds-h6vhtk-056199 ([view related notices](#))

Published 23 February 2026, 11:33am

Scope

Description

For the provision of a Housing Management, CRM, Asset Management and Repairs System (including DLO)

Contract 1. Provision of a Housing Management, CRM, Asset Management and Repairs System (including DLO)

Supplier

- INFINITY GROUP HOLDINGS LIMITED

Contract value

- £3,609,708 including VAT

Above the relevant threshold

Award decision date

5 February 2026

Date assessment summaries were sent to tenderers

23 February 2026

Standstill period

- End: 4 March 2026
- 8 working days

Earliest date the contract will be signed

27 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2041

- 15 years

Description of possible extension:

The Contract will be for an initial term of 5 years with potential to extend for a further 10 years in five year instalments at Fairhive Homes' sole discretion, giving a maximum potential contract term of 15 years.

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 70333000 - Housing services

Contract locations

- UK - United Kingdom

Information about tenders

- 5 tenders received
- 4 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts

- 3 suppliers unsuccessful (details included for contracts over £5 million)

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Supplier

INFINITY GROUP HOLDINGS LIMITED

- Companies House: 13212072
- Public Procurement Organisation Number: PNDC-9358-GPYZ

The Coach House

Tunbridge Wells

TN1 2PY

United Kingdom

Email: luke.basnett@infinitygroup.co.uk

Website: <https://www.infinitygroup.co.uk/>

Region: UKJ46 - West Kent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Provision of a Housing Management, CRM, Asset Management and Repairs System (including DLO)

Contracting authority

FAIRHIVE HOMES LIMITED

- Companies House: RS008826
- Public Procurement Organisation Number: PZYB-3479-NQNM

Fairfax House

Aylesbury

HP202NJ

United Kingdom

Email: procurement@fairhive.co.uk

Region: UKJ13 - Buckinghamshire CC

Organisation type: Public authority - sub-central government