

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/015993-2022>

Contract

**<http://www.nhs24.scot>**

NHS 24

F03: Contract award notice

Notice identifier: 2022/S 000-015993

Procurement identifier (OCID): ocds-h6vhtk-03451e

Published 10 June 2022, 12:24pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

NHS 24

Caledonia House, Cardonald Park, 140 Fife Pitches Road

Glasgow

G51 4EB

#### **Contact**

Keith Devitt

#### **Email**

[keithmichael.devitt@nhs.scot](mailto:keithmichael.devitt@nhs.scot)

#### **Telephone**

+44 7392100512

#### **Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.nhs24.scot>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00393](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00393)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

<http://www.nhs24.scot>

Reference number

NHS24/2022/616

#### **II.1.2) Main CPV code**

- 79980000 - Subscription services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a Voluntary Ex Ante Transparency (VEAT) Notice. This notice is to indicate that NHS 24 intends to contract with Mistura Enterprise Limited for the provision of an annual license and subscription for the Choice and Medication website. The contract term shall be a period of 12 months with three optional 12 month extensions.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £122,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 79980000 - Subscription services

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

#### **II.2.4) Description of the procurement**

The Choice and Medication website offers patients information about mental health conditions and treatment options available.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

Competition is absent for technical reasons. The Supplies/Services can only be provided by this supplier.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 022-689909](#)

---

## Section V. Award of contract

### Contract No

NHS24/2021/561

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

1 April 2022

#### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

MISTURA ENTERPRISE LIMITED

2 GEPS PLACE

ASHINGTON

NE63 8HH

Telephone

+44 7803181919

Country

United Kingdom

NUTS code

- UKC - North East (England)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £122,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:696158)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

Country

United Kingdom