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Tender

Countywide Community-based Specialist Level Palliative and End of Life Care Service for Adults

NHS Northamptonshire ICB

F02: Contract notice

Notice identifier: 2025/S 000-015986

Procurement identifier (OCID): ocids-h6vhtk-04d6d7

Published 17 April 2025, 3:21pm

Section I: Contracting authority

I.1) Name and addresses

NHS Northamptonshire ICB

Haylock House, Kettering Parkway

Kettering

NN15 6EY

Email

agem.procurementnorthants@nhs.net

Country

United Kingdom

Region code

UKF24 - West Northamptonshire

Internet address(es)

Main address

<https://www.icnorthamptonshire.org.uk/icb>

Buyer's address

<https://www.ardengemcsu.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Countywide Community-based Specialist Level Palliative and End of Life Care Service for Adults

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Northamptonshire Integrated Care Board (NICB) is inviting tenders from suitably qualified and experienced providers for a Countywide community-based Specialist Palliative and End of Life Care Service for Adults to support patients who are thought to be in their last eight weeks of life. NHS Arden and Greater East Midlands CSU (AGCSU) is acting as an agent for and on behalf of NICB and is supporting this Provider Selection Regime Competitive Process.

II.1.5) Estimated total value

Value excluding VAT: £15,440,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKF24 - West Northamptonshire

II.2.4) Description of the procurement

NHS Northamptonshire Integrated Care Board (NICB) is inviting tenders from suitably qualified and experienced providers for a Countywide community-based Specialist Palliative and End of Life Care Service for Adults to support patients who are thought to be in their last eight weeks of life. NHS Arden and Greater East Midlands CSU (AGCSU) is acting as an agent for and on behalf of NICB and is supporting this Provider Selection Regime Competitive Process. The service is broken down into five core elements.

24/7 Rapid Response Service - Led by nurses and offering urgent specialist care and support, including symptom management and non-medical prescribing, during both regular and after hours. It is designed for patients considered to be in the last eight weeks of their lives who wish to receive care in their own homes.

Local Coordination Service - A 24/7 service providing information, advice, signposting to services and face-to-face interventions for patients, caregivers, family, and friends.

Hospice at Home – Offering a more integrated approach for patient assisting those who wish to spend their last days at home. This includes rapidly discharging patients from hospices and hospitals to avoid unnecessary admissions.

Day Care Service – Aimed at patients who are in the last eight weeks of life and prefer to receive care at home. Short episodes of care are delivered throughout the day as needed to ensure patients' needs are met.

Night Care Service - Designed for patients who are in the last eight weeks of life and prefer to receive care at home. This service will ensure that the patient's needs are met through short episodes of care provided during the night when appropriate.

Please note, this Contract Notice relates to a service/contract in scope of the Provider Selection Regime (PSR). The Procurement / Provider Selection Process conducted will be subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2023 will not apply.

The contract will be for a period of 5 years with the option to extend for up to a further 3 years, commencing 1st April 2026.

The maximum annual contract value is £1,930,000 exclusive of VAT.

Please note there is a financial threshold associated with this procurement. Any bids exceeding £1,930,000 per annum (Excluding VAT) will be excluded from evaluation and disqualified from the process. No bids over £1,930,000 per annum (Excluding VAT) will be accepted. Further details can be found within the procurement documentation.

To register your interest and submit a bid, please follow the link below, and search for the project reference as detailed: <https://health-family.force.com/s/Welcome>

Project Reference: C350748

Project Name: Countywide community-based Specialist Palliative and End of Life Care Service for Adults in Northamptonshire

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £15,440,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2026

End date

31 March 2034

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend a further 3 years (36 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-002877](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 May 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 16 September 2025

IV.2.7) Conditions for opening of tenders

Date

19 May 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand,

London,

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.theroyalcourtsofjustice.com>

VI.4.2) Body responsible for mediation procedures

NHS Northamptonshire ICB

Haylock House, Kettering Parkway

Kettering

NN15 6EY

Country

United Kingdom

Internet address

<https://www.icnorthamptonshire.org.uk/icb>

