

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/015986-2022>

Contract

## **Provision of Insurance and related services to Citizen Housing Group Ltd**

Citizen Housing Group Ltd

F03: Contract award notice

Notice identifier: 2022/S 000-015986

Procurement identifier (OCID): ocids-h6vhtk-02f3d2

Published 10 June 2022, 12:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Citizen Housing Group Ltd

4040 Lakeside, Solihull Parkway, Birmingham Business Park

Birmingham

B37 7YN

#### **Contact**

Our Consultant for this Project is Gibbs Laidler Consulting LLP

#### **Email**

[jeff.laidler@gibbslaidler.co.uk](mailto:jeff.laidler@gibbslaidler.co.uk)

#### **Telephone**

+44 1959562242

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.citizenhousing.org.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Insurance and related services to Citizen Housing Group Ltd

**II.1.2) Main CPV code**

- 66510000 - Insurance services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Insurance and related services for Property, legal liability and other general (non-life)

insurable risks, as required by Citizen Housing Group Ltd

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £5,100,000 / Highest offer: £5,335,000 taken into consideration

### **II.2) Description**

#### **II.2.1) Title**

Insurance and related services associated for Citizen Housing Group Ltd

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 66510000 - Insurance services
- 66517300 - Risk management insurance services
- 66518300 - Insurance claims adjustment services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

Insurance and related services associated for Citizen Housing Group Ltd. This is an optional lot combining all of the Lots as follows (Lots 2 - 8)

This lot is an optional lot, which can be awarded or not awarded at the sole discretion of Citizen Housing Group Ltd, depending on Citizen Housing Group Ltd's requirements.

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: Yes

Description of options

Citizen Housing Group Ltd entered into Long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at: <https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-Insurance-services./D3TRT8TGP7>

## **II.2) Description**

### **II.2.1) Title**

Insurance and related services for Property, legal liability and other general (non-life) insurable risks, as required by Citizen Housing Group Ltd

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 66513100 - Legal expenses insurance services
- 66513200 - Contractor's all-risk insurance services
- 66515000 - Damage or loss insurance services
- 66515100 - Fire insurance services

- 66515200 - Property insurance services
- 66515410 - Financial loss insurance services
- 66515411 - Pecuniary loss insurance services
- 66516000 - Liability insurance services
- 66516400 - General liability insurance services
- 66516500 - Professional liability insurance services
- 66517300 - Risk management insurance services
- 66518000 - Insurance brokerage and agency services
- 66518300 - Insurance claims adjustment services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

A programme of General (non-life) insurance and related services for Citizen Housing Group Ltd. The programme will require Insurance and related services for risks that may include but not be limited to: property damage and business interruption, employers, public, products and property owners liability, business combined/office, money, all risks, computer, contract works, group personal accident, professional indemnity, fidelity guarantee/crime and employment practices liability.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Citizen Housing Group Ltd entered into Long term agreements with the bidder and/or the

risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at: <https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-Insurance-services./D3TRT8TGP7>

## **II.2) Description**

### **II.2.1) Title**

Insurance and related services associated with Terrorism Risks for Citizen Housing Group Ltd

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 66510000 - Insurance services
- 66517300 - Risk management insurance services
- 66516000 - Liability insurance services
- 66518000 - Insurance brokerage and agency services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

Insurance and related services associated with Terrorism risks for Citizen Housing Group Ltd

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: Yes

Description of options

Citizen Housing Group Ltd entered into Long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at: <https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-Insurance-services./D3TRT8TGP7>

## **II.2) Description**

### **II.2.1) Title**

Insurance and related services associated with Directors and Officers' Liability

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 66510000 - Insurance services

- 66517300 - Risk management insurance services
- 66518300 - Insurance claims adjustment services
- 66516000 - Liability insurance services
- 66516500 - Professional liability insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Insurance and related services associated with Directors and Officers' Liability risks for Citizen Housing Group Ltd

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Citizen Housing Group Ltd entered into Long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at:



<https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-Insurance-services./D3TRT8TGP7>

## **II.2) Description**

### **II.2.1) Title**

Insurance and related services for motor vehicle risks (possibly including Motor legal expenses and Occasional business use extensions)

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 66514110 - Motor vehicle insurance services
- 66516100 - Motor vehicle liability insurance services
- 66517300 - Risk management insurance services
- 66518000 - Insurance brokerage and agency services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Insurance and related services for motor vehicle risks (possibly including Motor legal expenses and Occasional business use extensions)

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

## Description of options

Citizen Housing Group Ltd entered into Long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at: <https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-Insurance-services./D3TRT8TGP7>

## **II.2) Description**

### **II.2.1) Title**

Insurance and related services associated with items of Engineering plant and a programme of Engineering inspections

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 66510000 - Insurance services
- 66517300 - Risk management insurance services
- 66518300 - Insurance claims adjustment services
- 66519200 - Engineering insurance services
- 71631100 - Machinery-inspection services
- 71631000 - Technical inspection services
- 71632200 - Non-destructive testing services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Engineering Insurance and an associated programme of inspections for statutory and other items of engineering plant and equipment. The Contracting Authority may require that LOLER Certification is planned 5 monthly, which will allow the Association one month to re-book appointments where access has not been gained. In addition, the Contracting Authority requires that the delivery of LOLER visits is done in line with its 'No access process', this includes evidenced appointments and records of any appointment failures.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Citizen Housing Group Ltd entered into Long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at: <https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-Insurance-services./D3TRT8TGP7>

## **II.2) Description**

### **II.2.1) Title**

Insurance and related services associated with Cyber risks for Citizen Housing Group Ltd

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 66510000 - Insurance services
- 66517300 - Risk management insurance services
- 66515000 - Damage or loss insurance services
- 66518000 - Insurance brokerage and agency services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Insurance and related services associated with Cyber risks for Citizen Housing Group Ltd

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Citizen Housing Group Ltd will did not enter into Long term agreements with the bidder

and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at: <https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-Insurance-services./D3TRT8TGP7>

## **II.2) Description**

### **II.2.1) Title**

Alternative Risk Financing for Citizen Housing Group Ltd

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 66510000 - Insurance services
- 66517300 - Risk management insurance services
- 66518300 - Insurance claims adjustment services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Alternative Risk Financing for Citizen Housing Group Ltd. This is an optional lot combining

all of the Lots as previously listed (Lots 1 - 7).

This Lot allows Citizen Housing Group Ltd to examine a bidder's proposals for a combination of Alternative Risk Financing and traditional insurance & Related services for a programme of General Insurance. This lot is an optional lot, which can be awarded or not awarded at the sole discretion of Citizen Housing Group Ltd, depending on Citizen Housing Group Ltd's requirements.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

Citizen Housing Group Ltd did not enter into Long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years (or 2 periods of insurance), subject to satisfactory service, performance and cost.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-Insurance-services./D3TRT8TGP7>

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-027749](#)

---

## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Insurance and related services associated for Citizen Housing Group Ltd

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Zurich Municipal

The Zurich Centre, 3000 Parkway, Whiteley

Fareham

PO15 7JZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13460

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £325,000 / Highest offer: £800,000 taken into consideration



---

## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

2

### **Title**

Insurance and related services for Property, legal liability and other general (non-life) insurable risks, as required by Citizen Housing Group Ltd

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Zurich Municipal

The Zurich Centre, 3000 Parkway, Whiteley

Fareham

PO15 7JZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13460

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £3,300,000 / Highest offer: £3,340,000 taken into consideration

---

### **Section V. Award of contract**

#### **Contract No**

3

#### **Lot No**

3

#### **Title**

Insurance and related services associated with Terrorism Risks for Citizen Housing Group Ltd

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

29 March 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Weald Insurance Brokers Ltd

Knighthood House, Imberhorne Lane, East Grinstead

West Sussex

RH19 1LB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00957953

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £100,000 / Highest offer: £447,000 taken into consideration

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 90 %

---

## **Section V. Award of contract**

### **Contract No**

4

### **Lot No**

4

### **Title**

Insurance and related services associated with Directors and Officers' Liability

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Zurich Municipal

The Zurich Centre, 3000 Parkway, Whiteley

Fareham

PO15 7JZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13460

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £13,000 / Highest offer: £145,000 taken into consideration

---

### **Section V. Award of contract**

#### **Contract No**

5

#### **Lot No**

5

#### **Title**

Insurance and related services for motor vehicle risks (possibly including Motor legal expenses and Occasional business use extensions)

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

29 March 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Zurich Municipal

The Zurich Centre, 3000 Parkway, Whiteley

Fareham

PO15 7JZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13460

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £920,000 / Highest offer: £1,800,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

6

### **Lot No**

6

### **Title**

Insurance and related services associated with items of Engineering plant and a programme of Engineering inspections

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

British Engineering Services Limited

Unit 718, Eddington Way, Birchwood Park

Warrington

WA3 6BA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09299724

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £160,000 / Highest offer: £180,000 taken into consideration

---

### **Section V. Award of contract**

#### **Contract No**

7

#### **Lot No**

7

#### **Title**

Insurance and related services associated with Cyber risks for Citizen Housing Group Ltd

A contract/lot is awarded: No

#### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected



---

## **Section V. Award of contract**

### **Contract No**

8

### **Lot No**

8

### **Title**

Alternative Risk Financing for Citizen Housing Group Ltd

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=681237128>

GO Reference: GO-2022610-PRO-20294423

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England and Wales

London

Telephone

+44 1959562242

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Contracting Authority entered into these contracts following a 10 calendar day standstill period starting on the day after the notification of the result. The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or who are at risk of harm by a breach of the Regulations to bring proceedings in the High Court. Any such proceedings must be brought within the limitation period specified by the Regulations according to the remedy sought.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

The Cabinet Office

London

Telephone

+44 1959562242

Country

United Kingdom