

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/015981-2021>

Contract

(P- 1577) Information Services - Hardware Maintenance and Support Services

Translink

F06: Contract award notice – utilities

Notice identifier: 2021/S 000-015981

Procurement identifier (OCID): ocds-h6vhtk-029f1f

Published 8 July 2021, 7:55pm

Section I: Contracting entity

I.1) Name and addresses

Translink

Procurement Department

Belfast

BT2 7LX

Contact

rhonda.gourleytranslink.co.uk

Email

etni@translink.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.6) Main activity

Urban railway, tramway, trolleybus or bus services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

(P- 1577) Information Services - Hardware Maintenance and Support Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The following is provided in good faith and is intended only as a preliminary background explanation to Translink's requirement, it does not purport to be all inclusive. Translink is seeking to appoint a single service provider to support their Information Services Department with delivery of the following service areas: 1) Hardware maintenance (servers, SAN, client devices eg laptops, desktops, and printers) 2) Out of hours support (e.g monitoring an internal data centre) 3) Business continuity services and testing 4)

Application support services (e.g. Database administrator services for key SQL and Oracle databases) 5) Transition and transformation services (e.g. transition from one operational site(s) to an alternative/implementing new services e.g. print management. The anticipated start date is June 2021 however dates may be subject to change. Translink reserves the right to accept part of any Tender from one or any number of Tenderers and may change the contracting strategy at any time.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72110000 - Hardware selection consultancy services
- 72120000 - Hardware disaster-recovery consultancy services
- 72130000 - Computer-site planning consultancy services
- 72140000 - Computer hardware acceptance testing consultancy services
- 72150000 - Computer audit consultancy and hardware consultancy services

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

The following is provided in good faith and is intended only as a preliminary background explanation to Translink's requirement, it does not purport to be all inclusive. Translink is seeking to appoint a single service provider to support their Information Services Department with delivery of the following service areas: 1) Hardware maintenance (servers, SAN, client devices eg laptops, desktops, and printers) 2) Out of hours support (e.g monitoring an internal data centre) 3) Business continuity services and testing 4) Application support services (e.g. Database administrator services for key SQL and Oracle databases) 5) Transition and transformation services (e.g. transition from one operational site(s) to an alternative/implementing new services e.g. print management. The anticipated start date is June 2021 however dates may be subject to change. Translink reserves the right

to accept part of any Tender from one or any number of Tenderers and may change the contracting strategy at any time.

II.2.5) Award criteria

Quality criterion - Name: Quality / Technical / Weighting: 70

Cost criterion - Name: Price / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Two additional options to extend the contract term. Each option for a period of 1 year.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-006061](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 June 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CAPITA MANAGED IT SOLUTIONS LTD

HILLVIEW HOUSE

NEWTOWNABBEY

BT36 7LQ

Email

CMITS-tenders1@capita.co.uk

Telephone

+44 02890859085

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

Section VI. Complementary information

VI.3) Additional information

Let's work together:. — follow us on Twitter at [www.twitter.com/TranslinkB2B](https://twitter.com/TranslinkB2B) for opportunities worth 50 000 GBP or more,. — check out. our. website at www.translink.co.uk/Corporate/Procurement/. — participate in tenders at <https://etendersni.gov.uk/epps>. For assistance. using eTendersNI and registering your Organisation please contact the helpdesk whose number is located on the eTendersNI contact. us page.. Note: Do not leave completing your PQQ/ITT response until the last minute, late responses shall be rejected. The Contracting. Authority reserves the right not to award any contract as a result of this competition.. About the Translink Group: throughout the. documentation, both 'Translink' and 'Group' refer to the same corporate entities. Both shall be taken to comprise the Northern Ireland. Transport Holding Company (NITHC) in addition to its main operating subsidiaries Citybus Ltd, Northern Ireland Railways Company Ltd and Ulsterbus Ltd.

VI.4) Procedures for review

VI.4.1) Review body

Please see VI.4.3

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Translink will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before . the contract is entered into. The Utilities Contracts Regulations 2016 provide for aggrieved parties who have been harmed or are at risk of. harm by a breach of the rules to take action in the High Court of Justice in Northern Ireland, Royal Courts of Justice.