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Tender

## **E-Commerce Payment System Provider**

London Luton Airport Operations Limited

F05: Contract notice – utilities

Notice identifier: 2026/S 000-015962

Procurement identifier (OCID): ocds-h6vhtk-0659e2

Published 23 February 2026, 10:36am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

London Luton Airport Operations Limited

Percival House, Percival Way

Luton

LU2 9NU

#### **Email**

[ying.han@ltn.aero](mailto:ying.han@ltn.aero)

#### **Country**

United Kingdom

#### **Region code**

UKH21 - Luton

#### **Internet address(es)**

Main address

[https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london\\_luton\\_airport\\_operations/web/login.html?\\_ncp=1732886513335.2155137-1](https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london_luton_airport_operations/web/login.html?_ncp=1732886513335.2155137-1)

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london\\_luton\\_airport\\_operations/web/login.html?\\_ncp=1732886513335.2155137-1](https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london_luton_airport_operations/web/login.html?_ncp=1732886513335.2155137-1)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london\\_luton\\_airport\\_operations/web/login.html?\\_ncp=1732886513335.2155137-1](https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london_luton_airport_operations/web/login.html?_ncp=1732886513335.2155137-1)

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london\\_luton\\_airport\\_operations/web/login.html?\\_ncp=1732886513335.2155137-1](https://london-luton.ukp.app.jaggaer.com/esop/ogc-host/public/london_luton_airport_operations/web/login.html?_ncp=1732886513335.2155137-1)

### **I.6) Main activity**

Airport-related activities

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

E-Commerce Payment System Provider

Reference number

LT25070-T-YH

#### **II.1.2) Main CPV code**

- 79413000 - Marketing management consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

E-Commerce Payment System Provider

#### **II.1.5) Estimated total value**

Value excluding VAT: £300,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH21 - Luton

#### **II.2.4) Description of the procurement**

A tender to acquire a PSP (Payment Service Provider) to allow electronic payments made via our direct E-commerce platform, used for Car Parking, Fast Track, Lounge

& Charity payments

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

a PSP (Payment Service Provider)

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please see tender documents for full details.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Please see tender documents for full details.

#### **III.1.6) Deposits and guarantees required**

no

#### **III.1.7) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

Please see tender documents for full details.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Please see tender documents for full details.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 March 2026

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

23 February 2026

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 6 months before the contract expiry date

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Please see tender documents for full details.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Legal Team, Luton Airport Operations Ltd

Luton

Country

United Kingdom